

Overview

This Kit was developed by The National Consumer Protection Technical Resource Center (The Center), under the guidance of the U.S. Administration on Aging (AoA), to assist SMPs in utilizing the SMP Foundations: Volunteer Training Program.

SMP volunteers and staff who receive this training will gain a foundation of knowledge in three main content areas:

- 1) The SMP Program
- 2) Medicare Basics
- 3) Medicare Fraud and Abuse

The contents contained within provide everything needed to conduct SMP Foundations: Volunteer Training, including program implementation instructions for SMP project directors, the volunteer training manual, trainer's guide, PowerPoint slides, handouts / classroom activities and answer keys, participant assessments, and evaluation forms.

Acknowledgements

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The guidelines, curriculum and training materials contained herein have been approved by AoA. Over time, modifications may be made and will be reflected in future editions of this training program. If you have questions about the content, contact The Center at 877-808-2468. For more information about SMPs or the services offered by The Center, visit www.smpresource.org.

