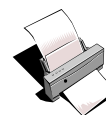


THE SENTINEL

A PUBLICATION OF THE CENTER OF SERVICE AND INFORMATION FOR
SENIOR MEDICARE PATROL (SMP) PROJECTS



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ACL UPDATE

[ACL Announces 2016 SMP/SHIP Conference](#)

The conference will be August 2-5 in Milwaukee, Wisc. SHIP directors and SMPs will each have a half day, with an additional two full days for everyone. Each SMP can bring three representatives.

[SIRS Enhancements Make Navigation Easier](#)

Enhancements based on SMP feedback make SIRS easier to use and navigate. Quarterly SIRS updates are coming.

NEWSROOM

[Exclusion or Exception? Medicare pays for some health care services but not for others.](#)

While Medicare has traditionally denied payment for a range of services and items under broad categories, some exclusions are not as hard and fast as they may at first appear to be. Medicare pays for certain procedures when patients meet certain conditions of coverage.

[SMP Rural Community of Practice: Knocking Down Old Barriers](#)

The pilot CoP tests the use of peer-to-peer sharing, learning, collaboration, and organizational development. It identifies potential new partners and re-envision different ways for overcoming barriers. Notable resources include census data, rural health clinics, library videoconferencing, targeted social media, a VA rural health toolkit, cooperative extensions, and Extension Homemakers.

[What to Know About the Updated Telemarketing Sales Rule](#)

Changes in the FTC's Telemarketing Sales Rule make it against the law for callers to ask people to pay with a cash-to-cash money transfer, among other things. People should be skeptical about any telemarketer who pressures them to pay a certain way. A companion article explains an enhanced FTC website that offers identity theft victims a free, personalized identity theft recovery plan.

continued

Center Welcomes New Staff Members

The SMP National Resource Center has created two new positions. Nicole Liebau works full time at the Center. Lisa Wetzel works half time at the SMP Resource Center and half time at the SHIP National Technical Assistance Center.

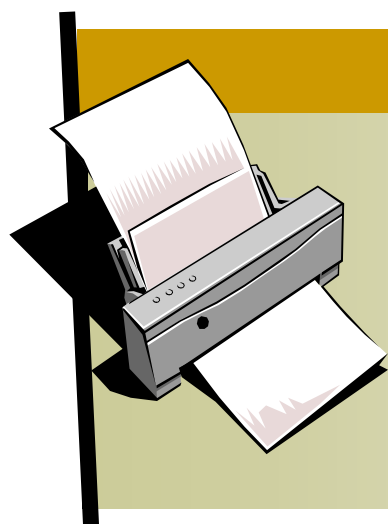
SIRS: Managing the Tracking Inbox

SIRS users sometimes ask why their interactions and team members do not appear in the tracking inboxes. Answer: They're looking for the information in the wrong place.

SMP BEST PRACTICES

Wisconsin SMP Releases Two New Podcasts

The four-minute podcasts describe common prescription drug scams and home health schemes and give information on how to prevent and report fraud.



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Editor

Maureen Patterson

Phone: 319.351.9753

E-mail: mpatterson@smpresource.org

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