

# THE SENTINEL

A PUBLICATION OF THE CENTER OF SERVICE AND INFORMATION FOR  
SENIOR MEDICARE PATROL (SMP) PROJECTS



## ACL UPDATE

### [National Conference Scheduled for August in Chicago](#)

Next year's SMP/SHIP Conference will be held August 20 – 23, 2018, in Chicago. Sessions will be about important Medicare changes, health care fraud updates, best practices, and much more. The conference website and registration will be available in early spring.

## NEWSROOM

### [Contractor Roles Vary in Medicare's Integrity Program](#)

UPIC, MAC, ZPIC, SMRC, RAC: What do these mean? A mentor call discussion generates an article on the roles and responsibilities of the various program integrity contractors that work for CMS.

### [Social Media: How to Get Agency Buy-in](#)

With strong stats, agencies can't afford not to participate in social media. There are ways to address concerns and get agency buy-in. A sidebar gives tips for setting up a Facebook page.

### [When "Medicare" Might Call You](#)

There are occasions when the employees of Medicare contractors, including Medicare Advantage organizations, have a good reason to contact people with Medicare. This article originally appeared in *SHIP Watch*.

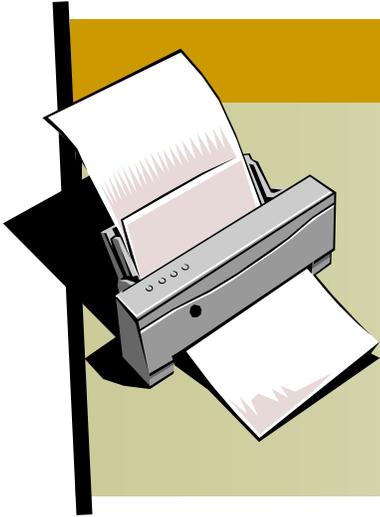
### [SMP Resource Center Picks Favorites](#)

With all the resources on [www.smpresource.org](http://www.smpresource.org) to choose, which stand out to Center staff? Here are some highlights from the SMP Resource Center.

## SMP BEST PRACTICES

### [Listserv Helps SMP Make Informed Decision](#)

The Indiana SMP received many responses to a listserv question about conducting national criminal background checks. The input and guidance helped them make a more informed decision.



## Printer Friendly

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