

THE SENTINEL

A PUBLICATION OF THE CENTER OF SERVICE AND INFORMATION FOR
SENIOR MEDICARE PATROL (SMP) PROJECTS



ACL UPDATE

National Conference Scheduled for August in Chicago

Next year's SMP/SHIP Conference will be held August 20 – 23, 2018, in Chicago. Sessions will be about important Medicare changes, health care fraud updates, best practices, and much more. The conference website and registration will be available in early spring.

NEWSROOM

Contractor Roles Vary in Medicare's Integrity Program

UPIC, MAC, ZPIC, SMRC, RAC: What do these mean? A mentor call discussion generates an article on the roles and responsibilities of the various program integrity contractors that work for CMS.

Social Media: How to Get Agency Buy-in

With strong stats, agencies can't afford not to participate in social media. There are ways to address concerns and get agency buy-in. A sidebar gives tips for setting up a Facebook page.

When "Medicare" Might Call You

There are occasions when the employees of Medicare contractors, including Medicare Advantage organizations, have a good reason to contact people with Medicare. This article originally appeared in *SHIP Watch*.

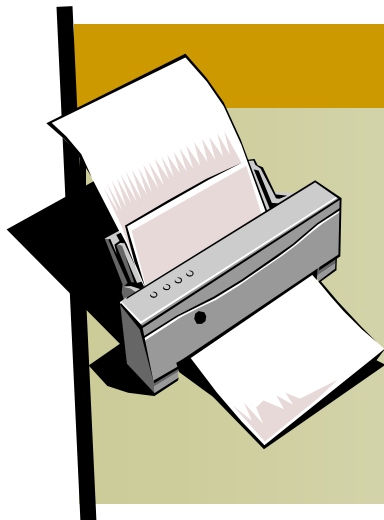
SMP Resource Center Picks Favorites

With all the resources on www.smpresource.org to choose, which stand out to Center staff? Here are some highlights from the SMP Resource Center.

SMP BEST PRACTICES

Listserv Helps SMP Make Informed Decision

The Indiana SMP received many responses to a listserv question about conducting national criminal background checks. The input and guidance helped them make a more informed decision.



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