

# THE SENTINEL

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A PUBLICATION OF THE CENTER OF SERVICE AND INFORMATION FOR SENIOR MEDICARE PATROL (SMP) PROJECTS

# AOA UPDATE

# Mission Possible: Conferences, Evaluation, Website Support SMP Work

With the conference behind us, this fall kicks off the SMP program evaluation. The AoA website has new SMP pages. The new SMP mission statement is ready to be used, and the AASC partnership grows.

# N E W S R O O M

## Fraudster Shows Importance of SMP Presentation

In Nebraska, a woman dressed in scrubs showed up at a senior center and tried to obtain personal information from beneficiaries within weeks of an SMP presentation. Plus, tips on what SMPs can do when they suspect beneficiaries at senior centers and senior housing are being targeted.

## Consumer Financial Protection Bureau Protects Older Adults

The CFPB's Office for Older Americans is working with HHS and other federal agencies to help combat the financial abuse and exploitation of older adults. Bureau Assistant Director Hubert H. ("Skip") Humphrey III comments on what SMPs can do.

# Medical Facilities/DME Top Criminal Convictions

Among GAO findings regarding federal health care fraud investigations: Medical facilities and DME suppliers comprise 40 percent of criminal investigations while hospitals and medical facilities are the subjects of 37 percent of the civil case investigations. In cases pursued by state Medicaid Fraud Control Units (MFCUs), home health providers comprise nearly 40 percent of criminal convictions.

## Medical Identity Theft and Compromised Medicare Numbers

The impact of medical identity theft on individual Medicare beneficiaries may be long term and affect their medical records. Learn why. CMS has recently taken new steps to protect Medicare beneficiaries whose Medicare number has been compromised. The OIG studied CMS' effectiveness in doing so and discusses the delicate balance between protecting Medicare numbers vs. fraud investigations.

#### Regional Meetings Pictures

See some of the action in Denver, Grand Rapids, and Philadelphia. Also included is a link to the web page where you can get copies of all available presentations.

# SMP SUCCESS STORIES

### The Long and Winding Road to a 30-Second PSA

Hawaii's TV PSA took a lot of work to produce, but its efforts yielded an award-winning product that is great for recruitment and branding.

## Quick Action Takes Down Serial Scammer

SMP, public, and police work together to catch a culprit in Indiana who was preying on people at a senior living community.

# **SMART FACTS NEWS**

#### SMART FACTS License Policies: Not Just for Volunteers!

By June 2013, all SMART FACTS users will need their own licenses. Here are the policy and required paperwork.

## Referrals Tip: When Senior Housing Residents are Targeted

SMART FACTS tips and Center resources to help SMPs appropriately document and refer suspected scams and fraud targeted at senior housing residents.

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