



*Telling our Story:
SMPs Making a Difference*
2012 SMP Regional Conferences

Grand Rapids, MI | August 28-30, 2012

AGENDA

**AMWAY GRAND PLAZA HOTEL
187 MONROE AVENUE, N.W.
GRAND RAPIDS, MI 49503**

TUESDAY, AUGUST 28, 2012

7:30 a.m. – 5:00 p.m.	Registration	North Concourse
8:30 a.m. – 8:45 a.m.	Welcome Barbara Dieker , Director, Office of Elder Rights Administration for Community Living	Governor's Room
8:45 a.m. – 9:15 a.m.	Introductions Josh Hodges , SMP Program Analyst Administration for Community Living	Governor's Room
9:15 a.m. – 10:00 a.m.	Kickoff: State and Federal Leadership Michaela Monaghan , Health Insurance Specialist/ External Affairs Liaison Centers for Medicare & Medicaid Services Kari Sederburg , Director Michigan Office of Services to the Aging Jim Varpness , Regional Administrator, Region V Administration for Community Living	Governor's Room
10:00 a.m. – 10:15 a.m.	Break	

10:15 a.m. – 11:30 a.m. *Health Care Fraud Trends*

Governor's Room

Darrin Bartnik, Assistant Special Agent in Charge
Office of Inspector General
U.S. Department of Health and Human Services

Michaela Monaghan, Health Insurance Specialist/
External Affairs Liaison
Centers for Medicare & Medicaid Services

David Tanay, Chief, Health Care Fraud Division
Michigan Department of Attorney General

Adam Townshend, Assistant U.S. Attorney
U.S. Attorney's Office
Western District of Michigan

11:30 a.m. – 1:15 p.m. *Networking Lunch With AoA Project Officers*

1:15 p.m. – 2:00 p.m. *The SMP Mission*

Governor's Room

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

2:00 p.m. – 2:45 p.m. *Partnerships: SMP Strategies, Challenges,
and Lessons Learned*

Governor's Room

Tami Barrett, Elder Care Coordinator
Aging Partners

Bettie Hughes, Regional Coordinator
The Senior Alliance

Rona McNally, SMP Project Director
Missouri Senior Medicare Patrol

Stephanie Minor, Senior LinkAge Line Program Coordinator
Minnesota Board on Aging

Anita Salustro, SMP Project Coordinator
Michigan Medicare/Medicaid Assistance
Program, Inc.

Peggy Tully, Healthcare Fraud Information Specialist
AgeOptions

2:45 p.m. – 3:00 p.m. ***Break***

3:00 p.m. – 4:00 p.m. ***Complex Issues: OIG Referrals*** ***Governor's Room***

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

4:00 p.m. – 5:00 p.m. ***Complex Issues: From Intake to Closing*** ***Governor's Room***

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

5:15 p.m. – 6:15 p.m. ***Networking Session***
(Attendance optional; open to all participants)

WEDNESDAY, AUGUST 29, 2012

7:30 a.m. – 4:30 p.m.	Registration	North Concourse
8:30 a.m. – 8:45 a.m.	VRPM Policies 2012 Rebecca Kinney , SMP Program Manager Administration for Community Living	Governor's Room
8:45 a.m. – 9:15 a.m.	The Aging Network Volunteer Collaborative Karl Cooper , Policy Associate National Association of States United for Aging and Disabilities	Governor's Room
9:15 a.m. – 10:30 a.m.	Screening Workshop: But What Does It Mean? Interpreting Criminal Record and Reference Checks Steve McCurley , Partner VM Systems	Governor's Room
10:30 a.m. – 10:45 a.m.	Break	
10:45 a.m. – 12:00 p.m.	Screening Workshop: Screening In—Finding the Right Volunteer, Not Just the Wrong One Steve McCurley , Partner VM Systems	Governor's Room
12:00 p.m. – 1:30 p.m.	Networking Lunch With Peers	
1:30 p.m. – 1:45 p.m.	SMP Recognition Regional Staff Administration for Community Living	Governor's Room
1:45 p.m. – 3:15 p.m.	Volunteer Performance Management Workshop: Supervising Volunteers You Don't See Every Day Steve McCurley , Partner VM Systems	Governor's Room
3:15 p.m. – 3:30 p.m.	Break	

3:30 p.m. – 4:30 p.m. ***VRPM Topics: SMP Strategies, Challenges,
and Lessons Learned*** ***Governor’s Room***

Kevin Brown, Wisconsin SMP Grant Manager/Trainer
Coalition of Wisconsin Aging Groups

Jason Echols, Health Care Consumer Protection Coordinator
AgeOptions

Sunny Lawless, Volunteer Coordinator
eQHealth Solutions

Jo Murphy, Executive Director
Michigan Medicare/Medicaid Assistance
Program, Inc.

Judy Steinke, Wisconsin SMP Volunteer Coordinator
Coalition of Wisconsin Aging Groups

4:45 p.m. – 5:45 p.m. ***Listening Session With SMP Project Directors*** ***Vandenberg A***

Barbara Dieker, Director, Office of Elder Rights
Administration for Community Living

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

THURSDAY, AUGUST 30, 2012

7:30 a.m. – 12:15 p.m.	Registration	North Concourse
8:30 a.m. – 9:30 a.m.	National Hispanic SMP Maria Eugenia Hernandez-Lane , Vice President National Hispanic Council on Aging	Governor's Room
9:30 a.m. – 10:15 a.m.	Media/Outreach/Reaching Target Populations: SMP Strategies, Challenges, and Lessons Learned Julie Agan , Program Manager eQHealth Solutions Tami Barrett , Elder Care Coordinator Aging Partners Anne Fredrickson , Project Manager Pro Seniors Barbara McGinity Better Business Bureau Education Foundation Jane Winkler Pro Seniors Deb Yankey , Iowa SMP State Coordinator Hawkeye Valley Area Agency on Aging	Governor's Room
10:15 a.m. – 10:30 a.m.	Break	
10:30 a.m. – 12:00 p.m.	Evaluating SMP Data Josh Hodges , SMP Program Analyst Administration for Community Living Rebecca Kinney , SMP Program Manager Administration for Community Living	Governor's Room
12:00 p.m. – 12:15 p.m.	Closing Remarks Barbara Dieker , Director, Office of Elder Rights Administration for Community Living	Governor's Room