



*Telling our Story:
SMPs Making a Difference*
2012 SMP Regional Conferences

Philadelphia, PA | September 19-21, 2012

AGENDA

**SONESTA HOTEL PHILADELPHIA
1800 MARKET STREET
PHILADELPHIA, PA 19103**

WEDNESDAY, SEPTEMBER 19, 2012

7:30 a.m. – 5:00 p.m.	Registration	Liberty C Foyer
8:30 a.m. – 8:45 a.m.	Welcome Barbara Dieker , Director, Office of Elder Rights Administration for Community Living	Liberty C Ballroom
8:45 a.m. – 9:15 a.m.	Introductions Josh Hodges , SMP Program Analyst Administration for Community Living	Liberty C Ballroom
9:15 a.m. – 10:00 a.m.	Kickoff: State and Federal Leadership Joanne Grossi , Regional Director, Region III U. S. Department of Health and Human Services Costas Miskis , Regional Administrator, Region IV Administration for Community Living Nancy O'Connor , Regional Administrator, Region III Centers for Medicare & Medicaid Services Kathleen Otte , Regional Administrator, Regions I-III Administration for Community Living	Liberty C Ballroom
10:00 a.m. – 10:15 a.m.	Break	

10:15 a.m. – 11:30 a.m. ***Health Care Fraud Trends*** ***Liberty C Ballroom***

Nick DiGiulio, Special Agent in Charge
Office of Inspector General
U.S. Department of Health and Human Services

Nancy O'Connor, Regional Administrator, Region III
Centers for Medicare & Medicaid Services

John Pease, Chief, Government and Health Care Fraud Section
United States Attorney's Office

Racheline Sherron, Senior Agent, Health Care Section
Pennsylvania Office of Attorney General

11:30 a.m. – 1:15 p.m. ***Networking Lunch with AoA Project Officers***

1:15 p.m. – 2:00 p.m. ***The SMP Mission*** ***Liberty C Ballroom***

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

2:00 p.m. – 2:45 p.m. ***Partnerships: SMP Strategies, Challenges,
and Lessons Learned*** ***Liberty C Ballroom***

Ali Banks, Program Specialist/Volunteer Coordinator
North Carolina Department of Insurance

LaNelle Godsey, Tennessee SMP Director
Upper Cumberland Development District Area Agency
on Aging and Disability

Donyetta Green, GeorgiaCares SMP Volunteer Consultant
Georgia Department of Human Services

Jacqueline Truesdel, SMP Program Officer
Maryland Department of Aging

2:45 p.m. – 3:00 p.m. ***Break***

3:00 p.m. – 4:00 p.m. ***Complex Issues: OIG Referrals*** ***Liberty C Ballroom***

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

4:00 p.m. – 5:00 p.m. ***Complex Issues: From Intake to Closing*** ***Liberty C Ballroom***

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

5:15 p.m. – 6:15 p.m. ***Networking Session***
(Attendance optional; open to all participants)

THURSDAY, SEPTEMBER 20, 2012

7:30 a.m. – 4:30 p.m.	Registration	Liberty C Foyer
8:30 a.m. – 8:45 a.m.	VRPM Policies 2012 Rebecca Kinney , SMP Program Manager Administration for Community Living	Liberty C Ballroom
8:45 a.m. – 9:15 a.m.	The Aging Network Volunteer Collaborative Sara Tribe , Policy Associate National Association of States United for Aging and Disabilities	Liberty C Ballroom
9:15 a.m. – 10:30 a.m.	Screening Workshop: But What Does It Mean? Interpreting Criminal Record and Reference Checks Steve McCurley , Partner VM Systems	Liberty C Ballroom
10:30 a.m. – 10:45 a.m.	Break	
10:45 a.m. – 12:00 p.m.	Screening Workshop: Screening In—Finding the Right Volunteer, Not Just the Wrong One Steve McCurley , Partner VM Systems	Liberty C Ballroom
12:00 p.m. – 1:30 p.m.	Networking Lunch with Peers	
1:30 p.m. – 1:45 p.m.	SMP Recognition Regional Staff Administration for Community Living	Liberty C Ballroom
1:45 p.m. – 3:15 p.m.	Volunteer Performance Management Workshop: Supervising Volunteers You Don't See Every Day Steve McCurley , Partner VM Systems	Liberty C Ballroom
3:15 p.m. – 3:30 p.m.	Break	

3:30 p.m. – 4:30 p.m. *VRPM Topics: SMP Strategies, Challenges, and Lessons Learned* *Liberty C Ballroom*

Betty Balderston, Statewide Coordinator
Legal Services for the Elderly

Joanne Bartosik, Coordinator of Volunteers
Jewish Family and Vocational Service of Middlesex County

Priscilla Davis, SMP Volunteer Manager
Florida Senior Medicare Patrol

Makeba Huntington-Symons, SMP Program Manager
Area Agency on Aging of Pasco-Pinellas, Inc.

4:45 p.m. – 5:45 p.m. *Listening Session with SMP Project Directors* *Senate Room*

Barbara Dieker, Director, Office of Elder Rights
Administration for Community Living

Josh Hodges, SMP Program Analyst
Administration for Community Living

Rebecca Kinney, SMP Program Manager
Administration for Community Living

4:45 p.m. – 5:45 p.m. *Coordinator of Volunteers Networking Session* *Liberty C Ballroom*

FRIDAY, SEPTEMBER 21, 2012

7:30 a.m. – 12:15 p.m.	Registration	Liberty C Foyer
8:30 a.m. – 9:30 a.m.	National Hispanic SMP Maria Eugenia Hernandez-Lane , Vice President National Hispanic Council on Aging	Liberty C Ballroom
9:30 a.m. – 10:15 a.m.	Media/Outreach/Reaching Target Populations: SMP Strategies, Challenges, and Lessons Learned Theresa Brownson , Manager District of Columbia Senior Medicare Patrol Tim Kovarik , Aging Services Program Coordinator New York State Office for the Aging Susan Canfield LeFew , Program Coordinator AARP Foundation Michelle List , Social Services Program Coordinator Louisville Metro Department of Public Health and Wellness	Liberty C Ballroom
10:15 a.m. – 10:30 a.m.	Break	
10:30 a.m. – 12:00 p.m.	Evaluating SMP Data Josh Hodges , SMP Program Analyst Administration for Community Living Rebecca Kinney , SMP Program Manager Administration for Community Living	Liberty C Ballroom
12:00 p.m. – 12:15 p.m.	Closing Remarks Barbara Dieker , Director, Office of Elder Rights Administration for Community Living	Liberty C Ballroom