“Session Conducted By” a MIPPA Team Member?
- “MIPPA” must be checked for “Program” on that Team Member’s record

MIPPA Yes/No? Must be yes

Topics Discussed? At least one MIPPA-qualifying

Hard to Reach (PM3 – Beneficiary Contacts)?
- Under 65 and receiving/applying for disability benefits, or
- Beneficiary Race (Native American – two options), or
- Rural (zip code-based), or
- English as a Primary Language = No

Application Submission (PM4)?
- Topics Discussed > Part D Low Income Subsidy (LIS/Extra Help) > Application Submission, or
- Topics Discussed > Medicaid > Application Submission or Recertification