

2018 SMP/SHIP

NATIONAL CONFERENCE

August 20–23 • Chicago, IL

SMP Case Successes and Savings

August 20, 2018



Kim Harney-Moore

Nevada Senior Medicare Patrol Director





Comfort Hospice Care vs.



SMP, Employee & OIG



November 15, 2011

Comfort Hospice Care Employee meets with Nevada SMP to express concerns:

- Modification of patient records
- Administrator & CFO tell employees to only document a decline in patients
- Administrator signing patients' names on legal documents left-handed
- Joking about Medicare Fraud was common

Sample of Modified Documentation

RCC-HIM Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

Patient: **[REDACTED]**
BLOOMING CACTUS
PALM GARDENS, NV 89039

Age/DOB: 79 yrs 03-Oct-1930
EMRN: 1562271
OMRN: 1562271
Home: (702) 299-0565
Work:

Results

Lab Accession # A38182407
Ordering Provider: FHS-QUEST, PROVIDER
Performing Location:

Collected: 7/6/2010 11:30:00AM
Resulted: 7/6/2010 10:12:00PM
Verified By: <Verification Not Required>
Auto Verify: Y

Urine Culture UCUL

Stage: Final

Order: 7/8/2010 4:07:00AM FHS-QUEST, PROVIDER
Annotations: Test performed by: Quest Diagnostics
4230 Burnham Ave.
Las Vegas, NV 89119

Test	Result	Units	Flag	Reference Range
URINE CULTURE.. UCUL			N	

07/06/10 11:30 URINE CULTURE (URINE) (01)

***** FINAL RESULTS *****

>100,000 COLONIES/ML KLEBSIELLA PNEUMONIAE

SENSITIVE:

AMIKACIN	<=2 ug/ml
AMPICILLIN/SULBACTAM	4 ug/ml
CEFAZOLIN	<=4 ug/ml
CEFEPIME	<=1 ug/ml
CEFOXITIN	<=4 ug/ml
CEFTAZIDIME	<=1 ug/ml
CEFTRIAZONE	<=1 ug/ml
CIPROFLOXACIN	<=0.25 ug/ml
GENTAMICIN	<=1 ug/ml
IMIPENEM	<=1 ug/ml
MEROPENEM	<=0.25 ug/ml
PIPERACILLIN/TAZOBACTAM	<=4 ug/ml
TOBRAMYCIN	<=1 ug/ml
TRIMETHOPRIM/SULFAMETHOXAZOLE	<=20 ug/ml
LEVOFLOXACIN	<=0.12 ug/ml

INTERMEDIATE:

NITROFURANTOIN	64 ug/ml
----------------	----------

RESISTANT:

RCC-HIM Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

Patient: **[REDACTED]**
LAKE SAHARA DRIVE
LAS VEGAS, NV 89117

Age/DOB: 88 yrs 13-Nov-1921
EMRN: 1562271
OMRN: 1562271
Home: (702) 299-0565

Results

Lab Accession # A38182407
Ordering Provider: FHS-QUEST, PROVIDER
Performing Location:

Collected: ~~9/5/2010 11:30:00AM~~
Resulted: 9/5/2010 10:12:00PM
Verified By: <Verification Not Required>
Auto Verify: Y

Urine Culture UCUL

Stage: Final

Order: 4:07:00AM FHS-QUEST, PROVIDER
Annotations: Test performed by: Quest Diagnostics
4230 Burnham Ave.
Las Vegas, NV 89119

Test	Result	Units	Flag	Reference Range
URINE CULTURE.. UCUL			N	

07/06/10 11:30 URINE CULTURE (URINE) (01)

***** FINAL RESULTS *****

>100,000 COLONIES/ML KLEBSIELLA PNEUMONIAE

SENSITIVE:

AMIKACIN	<=2 ug/ml
AMPICILLIN/SULBACTAM	4 ug/ml
CEFAZOLIN	<=4 ug/ml
CEFEPIME	<=1 ug/ml
CEFOXITIN	<=4 ug/ml
CEFTAZIDIME	<=1 ug/ml
CEFTRIAZONE	<=1 ug/ml
CIPROFLOXACIN	<=0.25 ug/ml
GENTAMICIN	<=1 ug/ml
IMIPENEM	<=1 ug/ml
MEROPENEM	<=0.25 ug/ml
PIPERACILLIN/TAZOBACTAM	<=4 ug/ml
TOBRAMYCIN	<=1 ug/ml
TRIMETHOPRIM/SULFAMETHOXAZOLE	<=20 ug/ml
LEVOFLOXACIN	<=0.12 ug/ml

INTERMEDIATE:

NITROFURANTOIN	64 ug/ml
----------------	----------

RESISTANT:

Dates Collected vs Date of Results:

RCC-HIM Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

Patient: [REDACTED]
BLOOMING CACTUS
PALM GARDENS, NV 89039

Collected: 7/6/2010 11:30:00AM
Resulted: 7/6/2010 10:12:00PM
Verified By: <Verification Not Required>

Lab Accession # A38182407
Ordering Provider: FHS-QUEST, PROVIDER
Performing Location:

Collected: 7/6/2010 11:30:00AM
Resulted: 7/6/2010 10:12:00PM
Verified By: <Verification Not Required>
Auto Verify: Y

Stage: Final

Urine Culture UCUL

for 7/8/2010 4:07:00AM FHS-QUEST, PROVIDER
notations: Test performed by: Quest Diagnostics
4230 Burnham Ave.
Las Vegas, NV 89119

07/06/10 11:30 URINE CULTURE (URINE) (01)

***** FINAL RESULTS *****

>100,000 COLONIES/ML KLEBSIELLA PNEUMONIAE
SENSITIVE .

RCC-HIM Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

[REDACTED]
LAKE SAHARA DRIVE
LAS VEGAS, NV 89117

Age/DOB: 88 yrs 13-Nov-1921
EMRN: 1562271
OMRN: 1562271
[REDACTED]

Collected: 9/5/2010 11:30:00AM
Resulted: 9/5/2010 10:12:00PM
Verified By: <Verification Not Required>
Auto Verify: Y

Urine Cult

4:07:00AM FHS-QUEST, PROVIDER
notations: Test performed by: Quest Diagnostics

07/06/10 11:30 URINE CULTURE (URINE) (01)

***** FINAL RESULTS *****

>100,000 COLONIES/ML KLEBSIELLA PNEUMONIAE
SENSITIVE .

Address and Phone Number

RCC-HIM Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

Patient: [REDACTED]
[REDACTED] BLOOMING CACTUS
PALM GARDENS, NV 89039

Age/DOB: 79 yrs 03-Oct-1930
EMRN: 1562271
OMRN: 1562271
Home: (702) 299-0565

Rancho - Health Information Management

Southwest Medical Associates, Inc., 2300 W. Charleston Blvd.
Las Vegas, NV 89106-2149
(702) 877-5111

work:

Results

Lab Accession # A38182407
Ordering Provider: FHS-QUEST, PROVIDER
Performing Location:

Collected: 7/6/2010 11:30:00AM
Resulted: 7/6/2010 10:12:00PM
Verified By: <V>
Auto Verify: Y

Urine Culture UCUL

for 7/8/2010 4:07:00AM FHS-QUEST, PROVIDER
notations: Test performed by: Quest Diagnostics
4230 Burnham Ave.
Las Vegas, NV 89119

Stage: Fin

Patient: [REDACTED]
[REDACTED] LAKE SAHARA DRIVE
LAS VEGAS, NV 89117

Test	Result	Units	Flag	Reference Range
URINE CULTURE.. UCUL			N	

07/06/10 11:30 URINE CULTURE (URINE) (01)
***** FINAL RESULTS *****

Ordering Provider: FHS-QUEST, PROVIDER
Performing Location:

Urine Culture UCUL

for 4:07:00AM FHS-QUEST, PROVIDER
notations: Test performed by: Quest Diagnostics
4230 Burnham Ave.
Las Vegas, NV 89119

Test	Result	Units	Flag	Reference Range
URINE CULTURE.. UCUL			N	

07/06/10 11:30 URINE CULTURE (URINE) (01)
***** FINAL RESULTS *****

Age/DOB: 88 yrs 13-Nov-1921
EMRN: 1562271
OMRN: 1562271
Home: (702) 299-0565

Resulted: 9/5/2010 10:12:00PM
Verified By: <Verification Not Required>
Auto Verify: Y

Stage: Final



January 3, 2012

SMP reports case to:

- OIG Hotline & ZIPIC, Safeguard Services
- SMARTFACTS
- Local OIG-HHS Special Agents

**Comfort Hospice
Care Former
Employee
Reports on
March 3, 2012**



“I just wanted you to know that 4 different agencies are currently investigating Comfort Hospice Care. I thought you might like to know that action has been taken!

Thank you for all of your help!”

AUGUST 21, 2017

SETTLEMENT



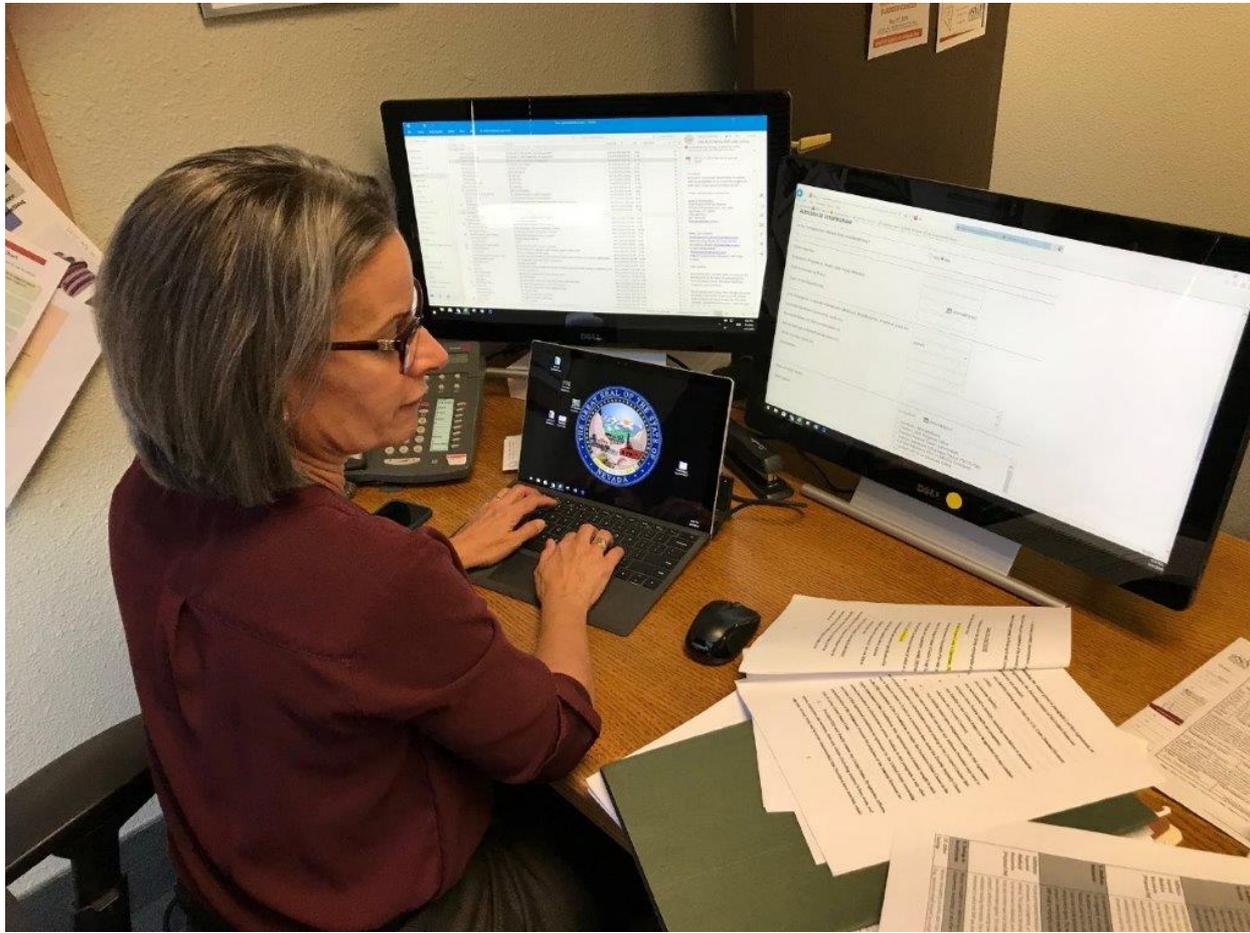
Civil Case for
\$2,000,484.63

March 9, 2018

**Nevada SMP found out about settlement from
Special Agent Jenny Hahn, OIG-HHS.**

**This is exactly the reason to develop and maintain
strong relationships with local law enforcement.**





Lori Powers
enters
information in
SIRS

**For More
Information
or Questions
Contact:**



Questions



Kim Harney-Moore

**Nevada Senior Medicare
Patrol Director**

Email:

kkharneymoore@adsd.nv.gov

Or

Phone:

702-486-4323





Louisiana SMP

Sonja Landry

SMP Director, Georgia, Louisiana and Mississippi

Home Helper!

NO COST TO CLIENT

Personal Care

We will clean, run errands and
much, much more...

Call **Dee** for more information at



Licensed, Bonded and Insured





Did You Know That
You Can Be Mobile?

Motorized Wheelchairs

Motorized Scooters

Walkers with Seat and Basket

No Cost To Client

Medicare Accepted

Call **Dee** for more information





Home Helper!

NO COST TO CLIENT

Personal Care

We will clean, run errands and
much, much more...

Call **Dee** for more information at



Licensed, Bonded and Insured



New Orleans-area doctors and clinic operator charged with Medicare fraud

Updated May 14, 2013; Posted May 14, 2013



Source: *The Times-Picayune*

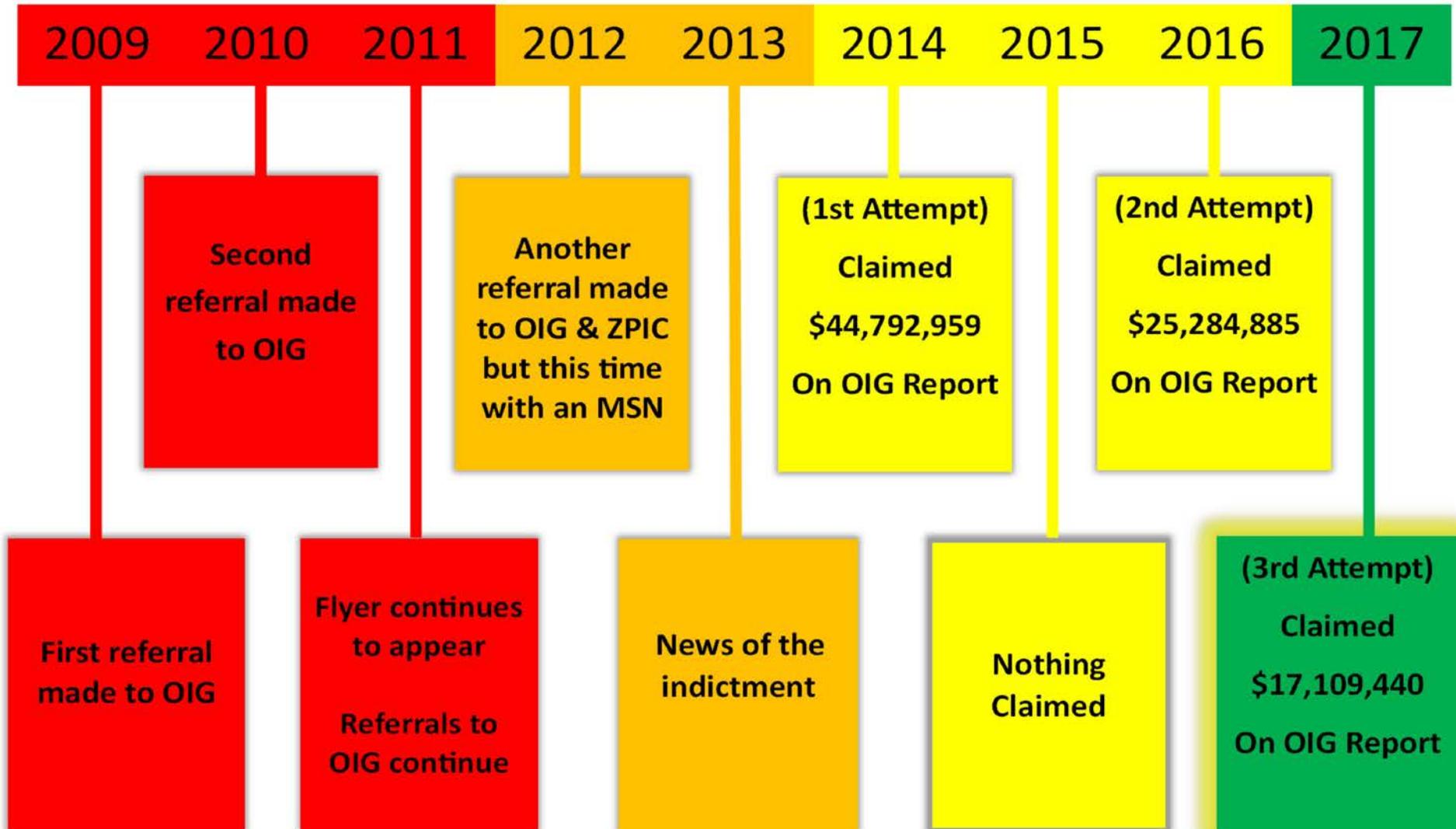
More New Orleans-area doctors indicted by feds in \$50 million Medicare fraud case

Updated Sep 25, 2014; Posted Sep 25, 2014



Source: The Times-Picayune

TIMELINE



New Proposed Related Performance Measures on Expected Medicare Recoveries

48

New proposed related measure

▣ Additional expected Medicare recoveries:

- Actual and expected Medicare recoveries are from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries associated with a project's referral to an existing investigation where the SMP's information validated existing information. This measure aims to capture additional recoveries in which the SMP was minimally involved.



Source: The SMP Resource Center



The 3 Ps

- Patience
- Perseverance
- Persistence



Contact Us

LA SMP

Sonja Landry, Project Director

www.stopmedicarefraud.org

slandry@eqhs.org

1-877-272-8720

ILLINOIS SMP

PEG TULLY

2018 SMP/SHIP
NATIONAL CONFERENCE
August 20–23 • Chicago, IL