NEW SHIP DATA SYSTEM
LISTENING SESSION

ACL & Booz Allen Hamilton
WHERE WE ARE & WHERE WE’RE GOING

Planning & Design
• September 2016-April 2017
• Review of Current System
• Participant Interviews
• Final product: Pilot System Requirements Document

Testing & Evaluation
• April to December, 2017
• Creation of system forms, organizational hierarchy and refinement of
• Final product: Pilot SHIP Data System

Implementation
• Spring 2018
• Implement Production System
• Final product: Fully Operational SHIP data system and Transfer of NPR data
OVERVIEW

- Timeline
- Screenshots of the pilot system
- Questions for you
- Questions for us
TEAM MEMBER FORM

Program

SIRS eFile ID

Create 1-800 Medicare Unique ID Number

Status of 1-800-Medicare Unique ID Number

Number of 1-800-Medicare Unique ID

Notes

Attach File

Attach File

Attach File

Attach File

Attach File

Attach File

Save

Spell Check
# Beneficiary Form

<table>
<thead>
<tr>
<th>Field</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>MIPPA</td>
<td>• Yes • No</td>
</tr>
<tr>
<td>Send to SIRS</td>
<td></td>
</tr>
<tr>
<td>SIRS eFile ID</td>
<td></td>
</tr>
<tr>
<td>SIRS Reference Number</td>
<td></td>
</tr>
<tr>
<td>Session Conducted By</td>
<td></td>
</tr>
<tr>
<td>Partner Organization Affiliation</td>
<td></td>
</tr>
<tr>
<td>Zip Code of Session Location</td>
<td></td>
</tr>
<tr>
<td>State of Session Location</td>
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</tr>
<tr>
<td>County of Session Location</td>
<td></td>
</tr>
<tr>
<td>Beneficiary First Name</td>
<td></td>
</tr>
<tr>
<td>Beneficiary Last Name</td>
<td></td>
</tr>
<tr>
<td>Beneficiary Phone Number</td>
<td></td>
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<tr>
<td>Beneficiary Email</td>
<td></td>
</tr>
<tr>
<td>Representative First Name</td>
<td></td>
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<tr>
<td>Representative Last Name</td>
<td></td>
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<tr>
<td>Representative Phone Number</td>
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<tr>
<td>Representative Email</td>
<td></td>
</tr>
<tr>
<td>State of Beneficiary Residence</td>
<td></td>
</tr>
<tr>
<td>Zip Code of Beneficiary Residence</td>
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</tbody>
</table>
BENEFICIARY FORM

Beneficiary Age Group
Beneficiary Gender
Beneficiary Ethnicity
Beneficiary Race
English as a Primary Language
Beneficiary Monthly Income
Beneficiary Assets
Receiving or Applying for Social Security Disability or Medicare Disability

Original Medicare (Parts A & B)
Medigap/Medicare Select
Medicare Advantage (MA and MA-PD)

Appeals/Grievances
Benefit Explanation
Claims/Billing
Coordination of Benefits
Eligibility

Benefit Explanation
Claims/Billing
Eligibility/Screening
Fraud and Abuse
Plan Non-Renewal

Appeals/Grievances
Benefit Explanation
Claims/Billing
Eligibility/Screening
Enrollment/Disenrollment
MEDIA OUTREACH & EDUCATION

MIPPA
Send to SIRS
SIRS eFile ID
SIRS Reference Number

Session Conducted By
Partner Organization Affiliation
Time Spent in Hours
Time Spent in Minutes
Total Time Spent (minutes)
Title of Interaction
Type of Media
Estimated Number of People Reached
Geographic Coverage
Start Date of Activity
End Date of Activity
State of Event
Zip Code of Event
What data do you need to manage your program?

What do you currently use the NPR data for?

- Do you look at/analyze the number of client contacts? Topics discussed? Time spent on client contacts?
What do you need NPR to do that it doesn’t currently do?

What does NPR do well that we don’t want to change?

If you could make 1 change to NPR, what would it be?
WE WANT TO HEAR FROM YOU...#3

- If you could create any report, what would be most helpful to you?
- What ad-hoc reports do you ask TFI to create?
What type of training would be most useful for your team? What type of resources would you like?
Comments?
Anything we’re forgetting?