NEW SHIP DATA SYSTEM LISTENING SESSION

ACL & Booz Allen Hamilton

WHERE WE ARE & WHERE WE'RE GOING

Planning & Design

- September 2016-April 2017
- Review of Current System
- Participant Interviews
- Final product: Pilot System Requirements Document

Testing & Evaluation

- April to December, 2017
- Creation of system forms, organizational hierarchy and refinement of
- Final product: Pilot SHIP Data System

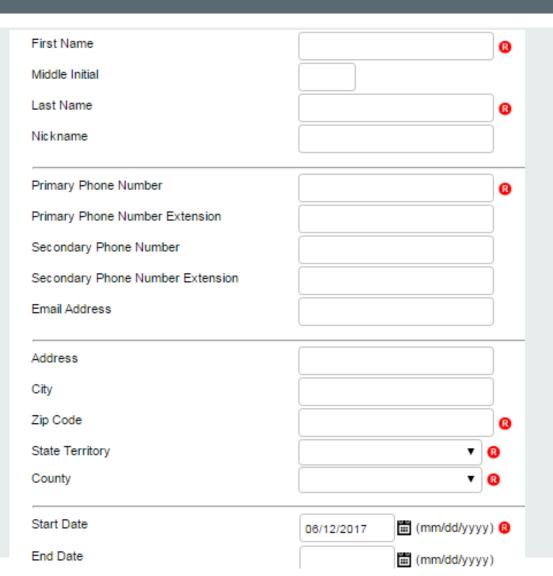
Implementation

- Spring 2018
- Implement Production System
- Final product: Fully Operational SHIP data system and Transfer of NPR data

OVERVIEW

- Timeline
- Screenshots of the pilot system
- Questions for you
- Questions for us

TEAM MEMBER FORM



TEAM MEMBER FORM

Program		 SMP SHIP MIPPA 		ß
SIRS eFile ID				
Create 1-800 Medicare Unique II	D Number	© Yes © No		
Status of 1-800-Medicare Unique ID Number		•		ß
Number of 1-800-Medicare Uniqu	ue ID			
lotes				
Notes				
			Browse	
attach File			Browse	
attach File Attach File				
Notes Attach File Attach File Attach File			Browse	

BENEFICIARY FORM

MIPPA	Yes No 🔞
Send to SIRS	○ Yes ○ No
SIRS eFile ID	
SIRS Reference Number	
Session Conducted By	8
Partner Organization Affiliation	
Zip Code of Session Location	0
State of Session Location	
County of Session Location	▼ 0
Beneficiary First Name	
Beneficiary Last Name	
Beneficiary Phone Number	
Beneficiary Email	
Representative First Name	
Representative Last Name	
Representative Phone Number	
Representative Email	

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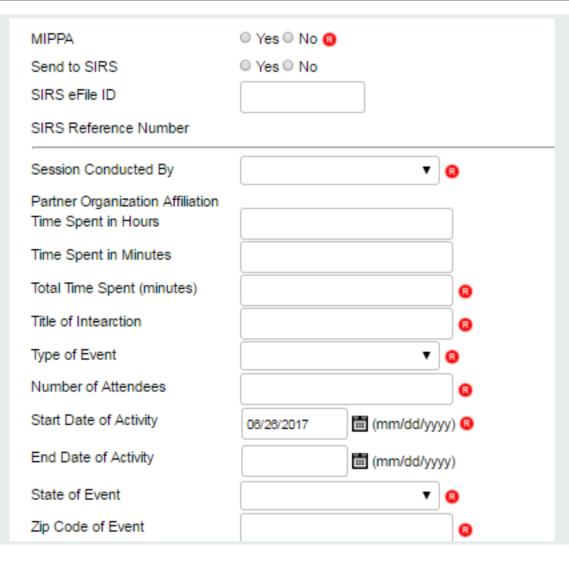
State of Beneficiary Residence

Zip Code of Beneficiary Residence

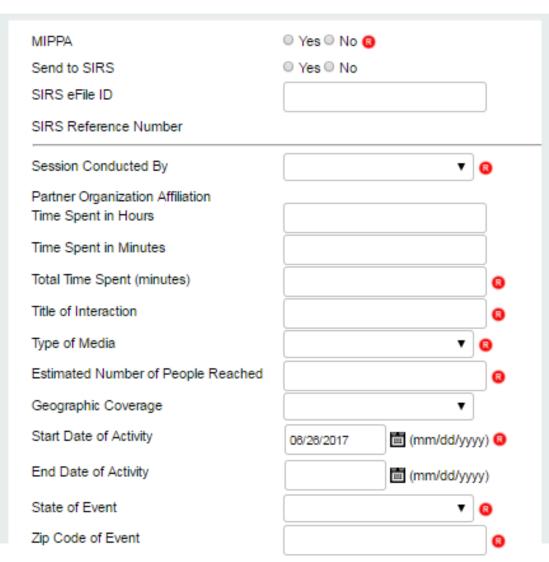
BENEFICIARY FORM

Beneficiary Age Group		• 8
Beneficiary Gender		• 8
Beneficiary Ethnicity Beneficiary Race	 Asian American Indian or Alaskan Native Black Black or African American Asian 	▲ ® ▼
Denenciary Race	American Indian or Alaskan Native Black Black or African American	
English as a Primary Language	🔍 Yes 🔍 No 🔞	
Beneficiary Monthly Income		• 8
Beneficiary Assets		v 🔞
Receiving or Applying for Social Security Disability or Medicare Disability	○ Yes ○ No 🔞	
Receiving or Applying for Social Security Disability or Medicare Disability Original Medicare (Parts A & B)	Appeals/Grievances	<u>.</u>
	Appeals/Grievances Benefit Explanation Claims/Billing	^
	Appeals/Grievances Benefit Explanation	• •
	 Appeals/Grievances Benefit Explanation Claims/Billing Coordination of Benefits Eligibility Benefit Explanation 	* *
Original Medicare (Parts A & B)	 Appeals/Grievances Benefit Explanation Claims/Billing Coordination of Benefits Eligibility Benefit Explanation Claims/Billing Eligibility/Screening 	•
Original Medicare (Parts A & B)	 Appeals/Grievances Benefit Explanation Claims/Billing Coordination of Benefits Eligibility Benefit Explanation Claims/Billing 	· · · · · · · · · · · · · · · · · · ·
Original Medicare (Parts A & B)	 Appeals/Grievances Benefit Explanation Claims/Billing Coordination of Benefits Eligibility Benefit Explanation Claims/Billing Eligibility/Screening Fraud and Abuse Plan Non-Renewal Appeals/Grievances 	* * *
Original Medicare (Parts A & B) Medigap/Medicare Select	 Appeals/Grievances Benefit Explanation Claims/Billing Coordination of Benefits Eligibility Benefit Explanation Claims/Billing Eligibility/Screening Fraud and Abuse Plan Non-Renewal 	· · · · · · · · · · · · · · · · · · ·

GROUP OUTREACH & EDUCATION



MEDIA OUTREACH & EDUCATION



- What data do you need to manage your program?
- What do you currently use the NPR data for?
 - Do you look at/analyze the number of client contacts? Topics discussed? Time spent on client contacts?

- What do you need NPR to do that it doesn't currently do?
- What does NPR do well that we don't want to change?
- If you could make 1 change to NPR, what would it be?

If you could create any report, what would be most helpful to you?

What ad-hoc reports do you ask TFI to create?

What type of training would be most useful for your team? What type of resources would you like?

FEEDBACK & QUESTIONS

Comments?

Anything we're forgetting?