

Getting Started with SMP Resource List



This list of resources and links is intended to help new SMPs get started working with the SMP network. Resources are available on the SMP Resource Center's public website: www.smpresource.org or in the password-protected [SMP Login](#) area, as indicated below.

Tips:

- The SMP Login area provides access to the SMP Resource Library and/or TRAX: Training Tracker, depending on each SMP user's access levels. If you're not sure of your access to the SMP Login area or which training you should take, contact your SMP director or coordinator of volunteers.
- Suggested web events are shown below in **green text**. To register for upcoming events, see the Events tab of the [SMP Resource Library](#). Recordings of past events are available as resources in the library.
- **Check the dates of any copies of resources you already have on hand, to ensure they are current. Version dates are provided in the library description for each resource.**

1. Where to go for help & how to find resources

- www.smpresource.org resources
 - Resources for SMPs > [Contact Center Staff](#)
- [SMP Login](#) resources
 - Meet the SMP Resource Center Staff Fact Sheet
 - **Web event: SMP Resource Center Orientation**
 - **Web event: Using the SMP Resource Library**
 - **Web event: Using TRAX: Training Tracker**

2. General SMP program information

- www.smpresource.org resources
 - Homepage: Information about the SMP program for the general public and for SMPs
 - Resources for SMPs: Information for SMPs
 - [SMP Login](#): Link to log into the SMP Resource Library and TRAX: Training Tracker
- [SMP Login](#) resources
 - ACL: National SMP Brochure and Bookmark and the Personal Health Care Journals
 - SMP Foundations Training – online training, manual, and assessment: [TRAX: Training Tracker](#) > Available Training > Curriculum Tab > SMP Foundations Training Curriculum
 - SMP fact sheets (various)
 - **Tip:** Use the Advanced Search with keywords “fact sheet” and origin “Center”.

3. SMP outreach and education

- www.smpresource.org resources
 - Facebook: Resources for SMPs > Center Products and Services > [Facebook](#)
 - *The Sentinel*: Resources for SMPs > Center Publications > [Sentinel](#)
- [SMP Login](#) resources
 - SMP Group Education Training – online training, manual, and assessment (Nov 2015): [TRAX: Training > Tracker](#) > Available Training > Curriculum Tab > SMP Group Education Training Curriculum
 - Medicare Minute materials (various)

4. SMP counseling and complex interactions

- [SMP Login](#) resources

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- SMP Counselor Training – online training, manual, and assessment (Apr 2016): [TRAX: Training Tracker](#) > Available Training > Curriculum Tab > SMP Counselor Training Curriculum
- SMP Complex Interactions Training – webinar recordings, manual, assessment, and additional resources: [TRAX: Training Tracker](#) > Available Training > Curriculum Tab > SMP Complex Interactions Training Curriculum

5. SMP Information and Reporting System (SIRS)

- www.smpresource.org resources
 - Resources for SMPs > [SMP Information and Reporting System \(SIRS\)](#)
- [SMP Login](#) resources
 - SIRS Training Matrix
 - [Web events: SIRS Training Series](#)
 - SIRS job aids (various)
 - **Tip:** Search using keywords “job aid.”

6. Volunteer Risk and Program Management (VRPM)

- www.smpresource.org resources
 - Resources for SMPs > [Volunteer Risk and Program Management \(VRPM\)](#)
- [SMP login](#) resources
 - [Web event: VRPM Orientation](#)
 - [Web event: Orienting and Training SMP Volunteers](#)
 - ACL’s VRPM Policies
 - VRPM Resources by Policy Number OR in Alphabetical Order by Grouping
 - *SMP Volunteer Program Management Manual*