TRAX: A Sneak Preview of the NEW SMP Training Tracker
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Agenda

- TRAX overview
- TRAX demonstration
- Resources and questions
Check-in Question!

Do you have access to the SMP Resource Library?

www.smpresource.org > Resources for SMPs > SMP Resource Library
TRAX: Training Tracker

The training tracking system for the SMP network

Rolling out to SMPs later this year, in the SMP Resource Library

Will allow SMPs to take, assign, and track training and assessments

Access levels vary based on user role

Note: If you’re not sure if your SMP will use TRAX, ask your SMP director.
3 Phases of Development

Phase 1: Center testing
• In progress

Phase 2: SMP testing*
• Summer 2018

Phase 3: TRAX rollout
• Timing TBD

* Sign up for a TRAX work group by August 29!
Login

Member Login

Email:
Email

Password:
Password

LOGIN  Forgot your password?

Not a Member?

This webpage is intended for Senior Medicare Patrol (SMP) representatives who need to access their Resource Library. If you are a member of the general public and wish to learn more about the SMP program, go to Learn about SMPs. If you are an SMP representative wishing to be a member, go to Create an Account.

- Create an Account
- Learn about SMPs

The mission of the SMP program is to empower and assist Medicare beneficiaries, their families, and caregivers to prevent, detect, and report health care fraud, errors, and abuse through outreach, counseling, and education.
New “trainee” user role

- Trainee users can take training assigned to them in TRAX.
- They have no access to resources, events, assessments, or other training unless it is assigned by a coordinator or director user.
Associate users can take training in TRAX, access resources and events in the SMP Resource Library, and add items to their own “To-Do List.”
Coordinator without training access

• All coordinator users can take training in TRAX, access resources and events in the SMP Resource Library, and add items to their own “To-Do List.”

• Coordinator users who don’t have access to other users’ training will have similar TRAX access to associate users.
Director / coordinator with training access

- Coordinator users who **do** have access to other users’ training will have similar TRAX access to director users.
- Directors and these coordinator users can view other users’ training and add items to other users’ To-Do Lists.
Basic TRAX functionality

• **To-Do List:** Training items to complete
  - Trainee users need to have a director or coordinator add items for them.
  - All other users can add items themselves.

• **Available Training:** Training available to add to each user’s To-Do List
  - Includes web events, online courses, assessments, SMP library resources, and training curricula developed by the Center.

• **Transcript:** Completed training items
Advanced TRAX functionality

Additional functionality will be available in TRAX to director-level users and coordinator users who directors authorize to access other users’ training.

For example, these users will be able to review the To-Do Lists and Transcripts for other users in their SMP and add training to their users’ To-Do Lists.
TRAX demonstration: basic functionality

- Accessing TRAX in the SMP Resource Library
- Adding available training, taking training using My To-Do List, and viewing my transcript
- Requesting a trainee user account
TRAX resources and questions

• For more information about TRAX, search the SMP Resource Library for keyword “TRAX.”

• For TRAX questions, email the TRAX mailbox: TRAX@smpresource.org, or stop by the SMP Resource Center booth during breaks tomorrow or as staff are available!

• Sign up for a TRAX work group today or by August 29 using this link: https://www.surveymonkey.com/r/YQB7FQG
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