



2017 SMP/SHIP National Conference

JULY 10–13, 2017 AUSTIN, TX

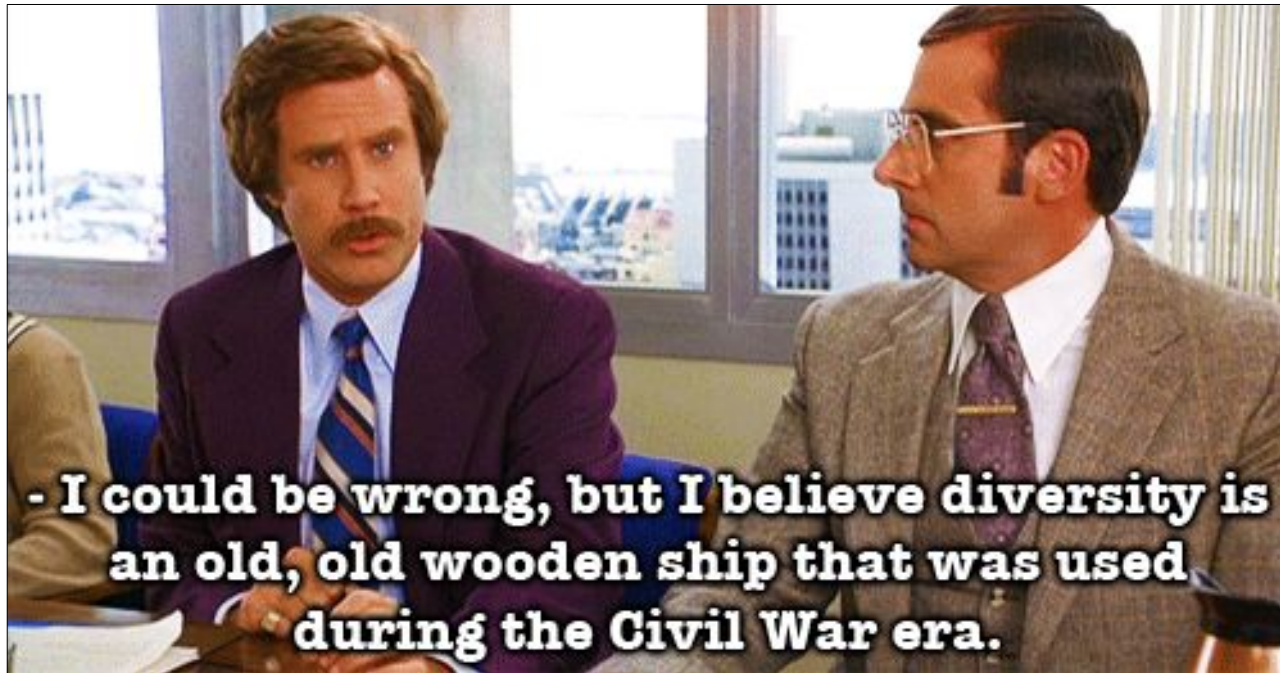
Conversation on Diversity

Melissa Simpson and Sara Vogler

Agenda

- Overview of Diversity
- SMP and SHIP data
- Resources
- Group Fun

What is diversity?





SINCE 1828

diversity

diversity in Dictionary

diversity in Thesaurus

diversity in Legal

diversity in Spanish Central

diversity in Scrabble®

nou

Examples: DIVERSITY in a Sentence ▼

Definition of DIVERSITY

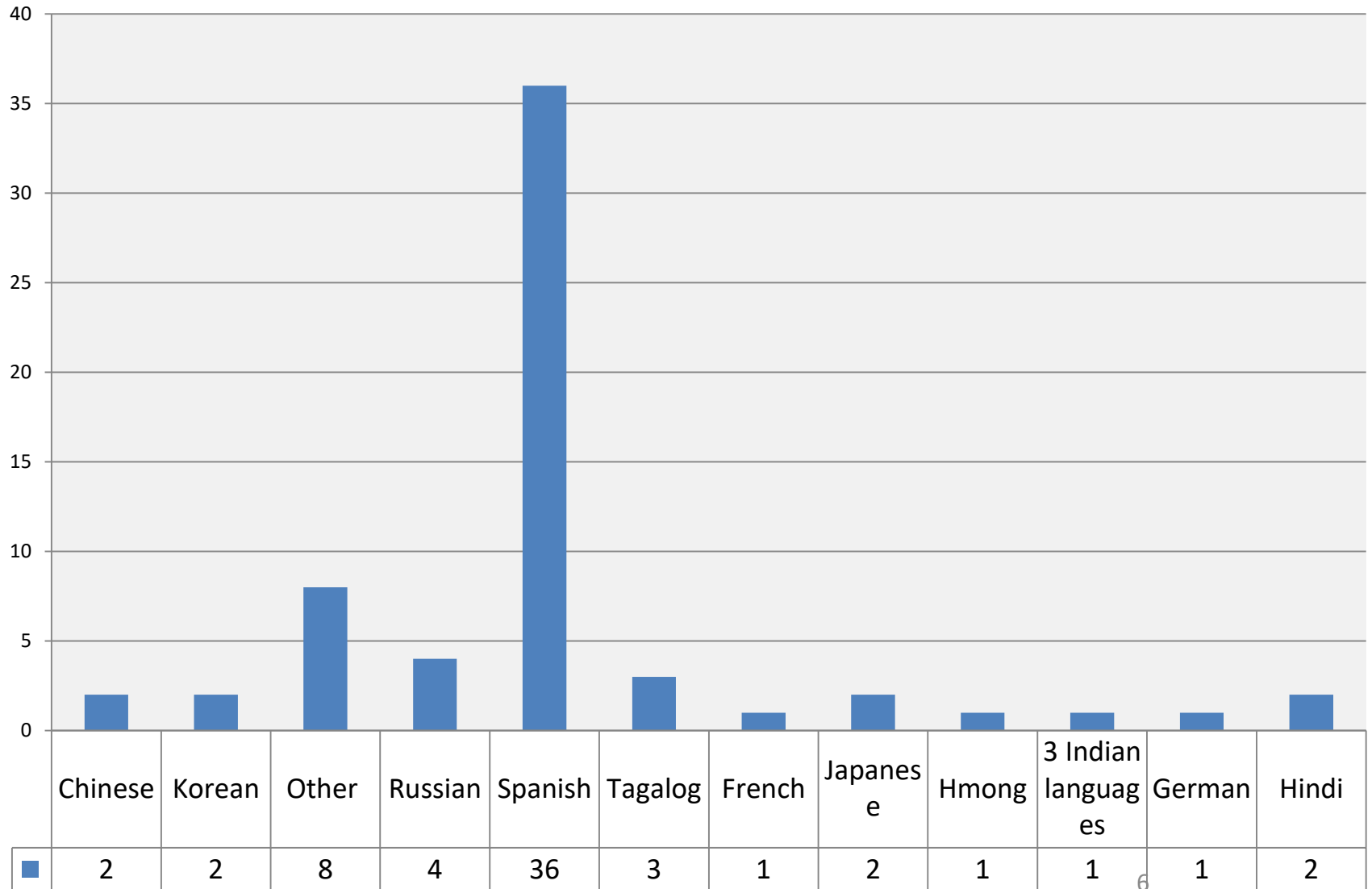
plural diversities

- 1 : the condition of having or being composed of differing elements : **VARIETY**; *especially* : the inclusion of different types of people (such as people of different races or cultures) in a group or organization • programs intended to promote *diversity* in schools
- 2 : an instance of being composed of differing elements or qualities : an instance of being **diverse** • a *diversity* of opinion

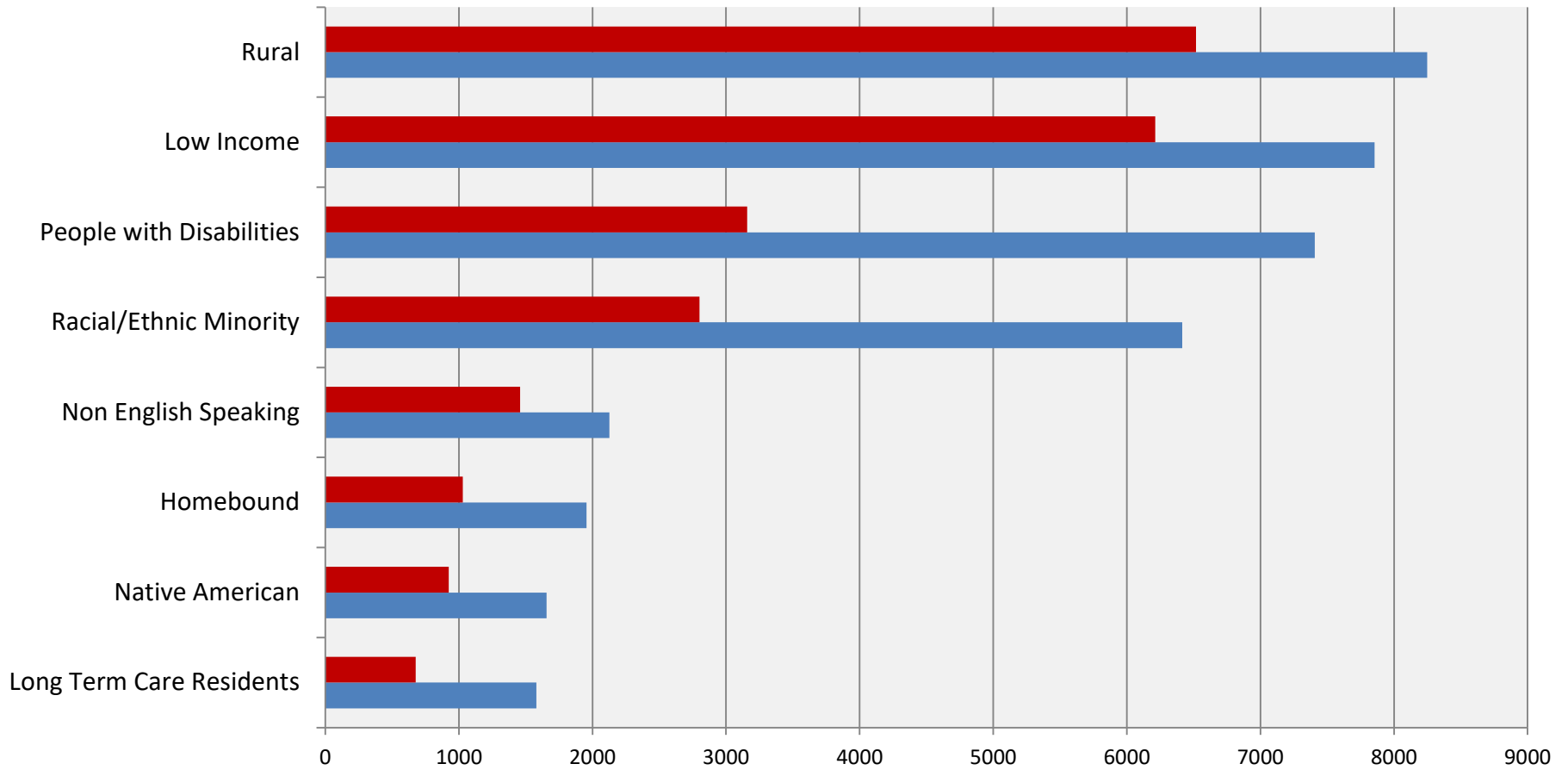
Serving A Diverse Group?

- SMP/SIRS Group Target Data
 - Homebound
 - Long Term Care Residents
 - Low Income
 - Native American
 - Non English Speaking
 - People with Disabilities
 - Racial/Ethnic Minority
 - Rural
- SHIP NPR CCF data
 - Primary language
 - Race and ethnicity
 - Gender
 - Age
 - Disability
 - Income
 - Assets

SMP Team Member Primary Language

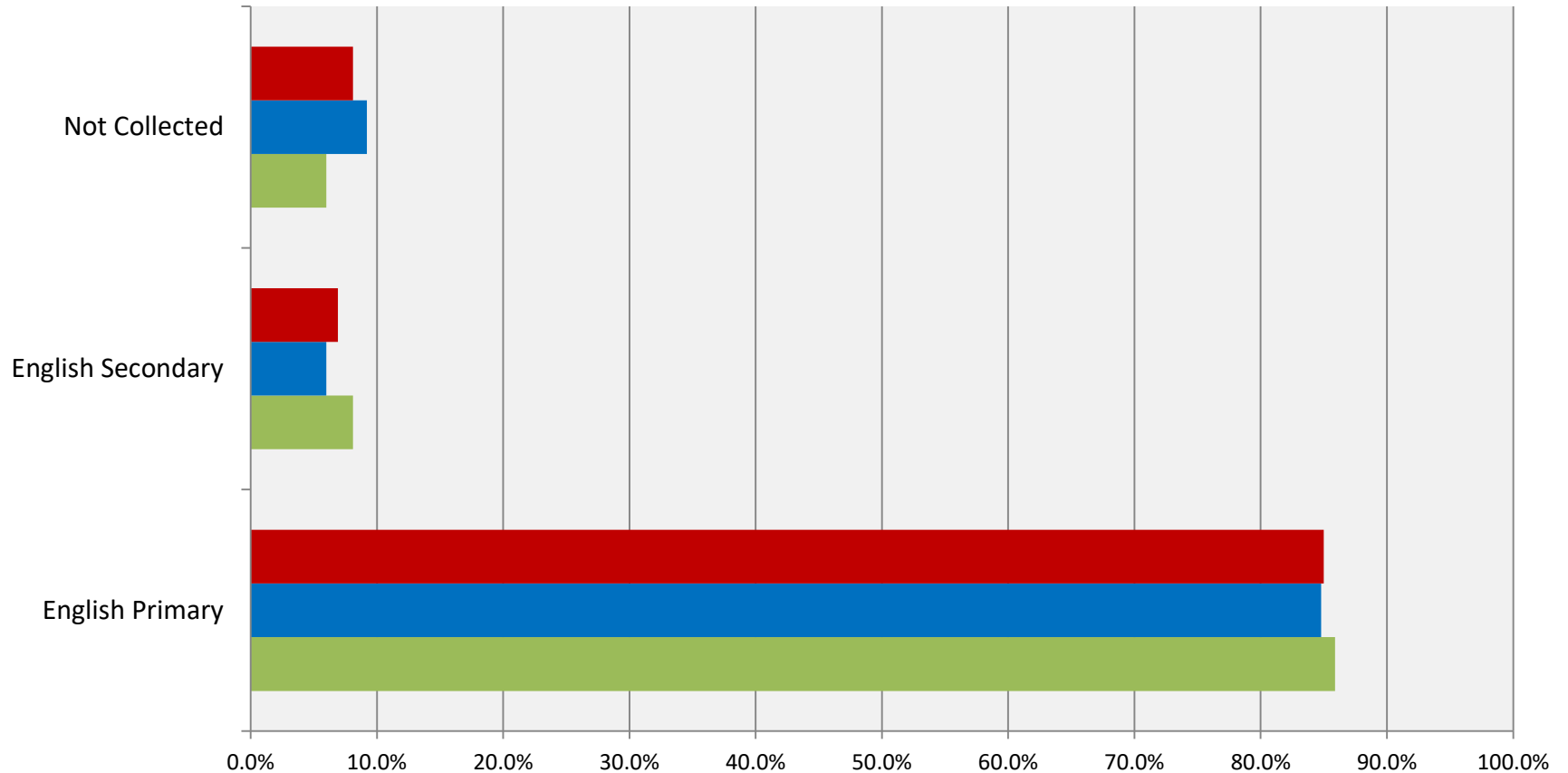


SMP Group Targeted Audience Reported



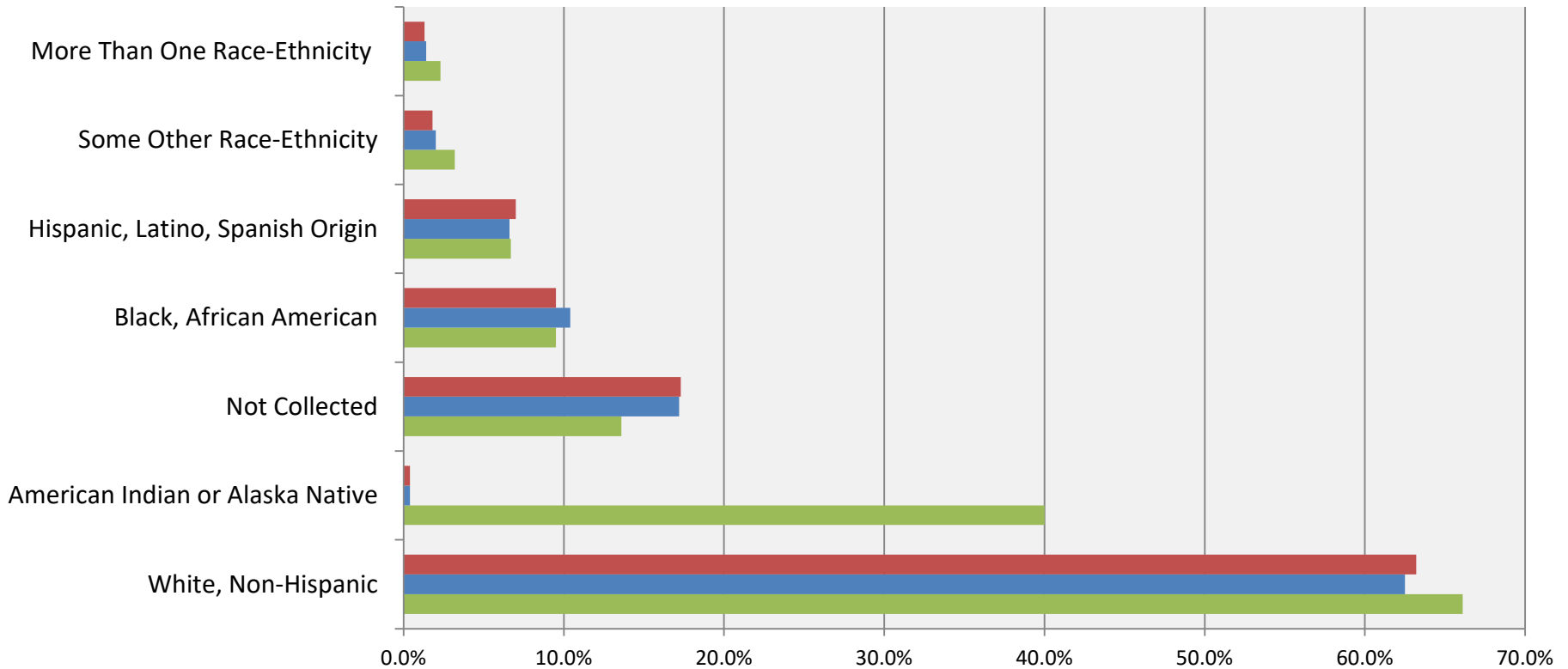
	Long Term Care Residents	Native American	Homebound	Non English Speaking	Racial/Ethnic Minority	People with Disabilities	Low Income	Rural
■ 2015	677	925	1030	1458	2802	3158	6213	6518
■ 2016	1581	1657	1956	2127	6415	7406	7854	8248

SHIP Client Contact Forms - Language



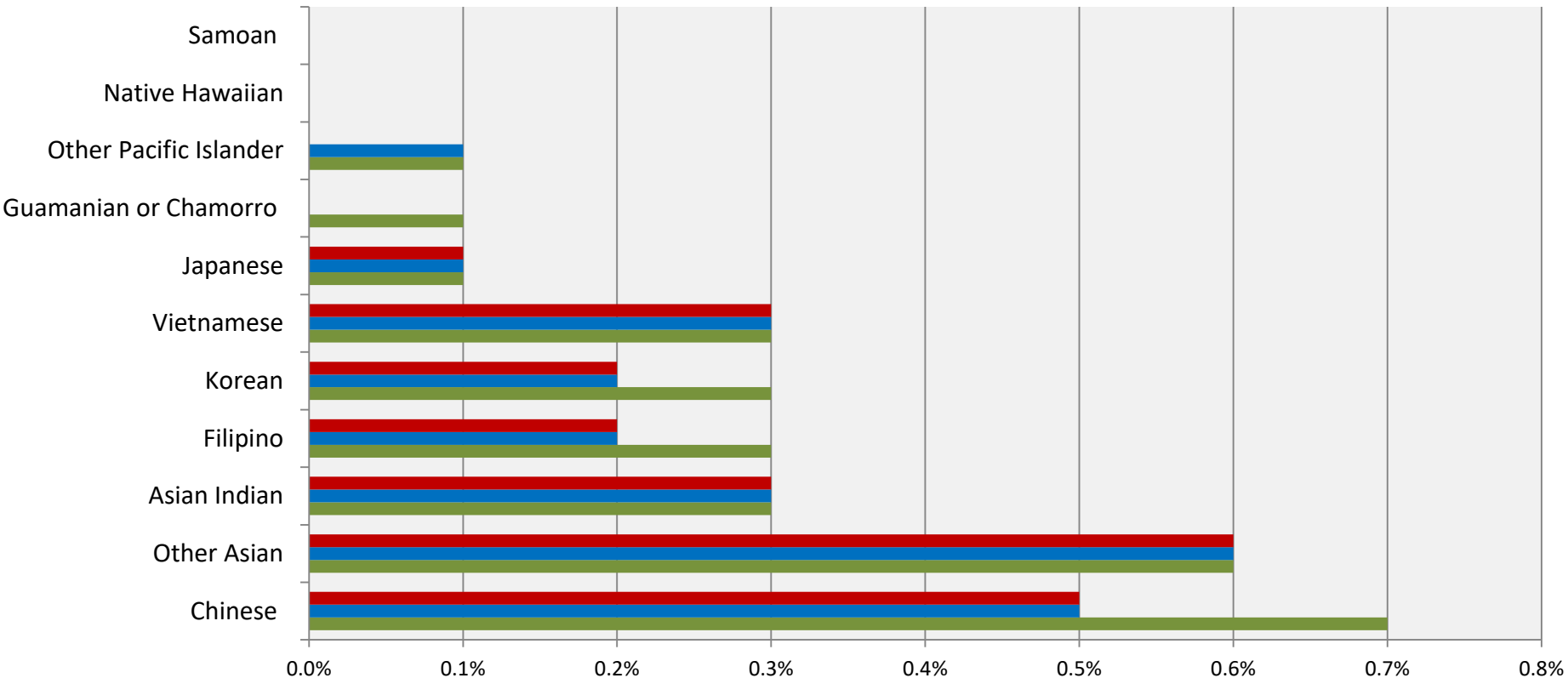
	English Primary	English Secondary	Not Collected
GY 2016 Distribution	85.0%	6.9%	8.1%
GY 2015 Distribution	84.8%	6.0%	9.2%
GY 2014 Distribution	85.9%	8.1%	6.0%

SHIP Client Contact Forms –Race/Ethnicity > 1% Reported



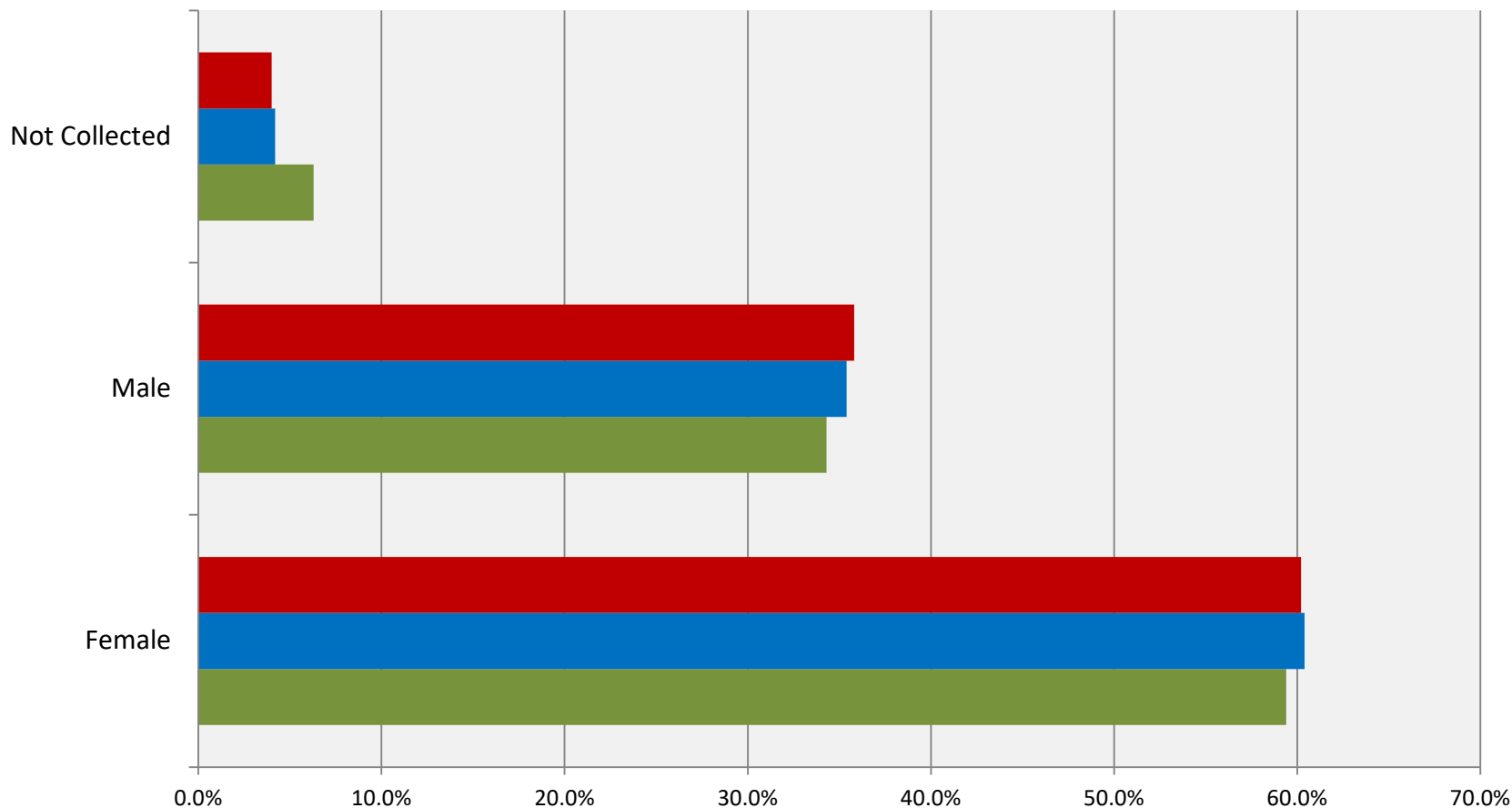
	White, Non-Hispanic	American Indian or Alaska Native	Not Collected	Black, African American	Hispanic, Latino, Spanish Origin	Some Other Race-Ethnicity	More Than One Race-Ethnicity
GY 2016 Distribution	63.2%	0.4%	17.3%	9.5%	7.0%	1.8%	1.3%
GY 2015 Distribution	62.5%	0.4%	17.2%	10.4%	6.6%	2.0%	1.4%
GY 2014 Distribution	66.1%	40.0%	13.6%	9.5%	6.7%	3.2%	2.3%

SHIP Client Contact Forms – Race/Ethnicity < 1% Reported



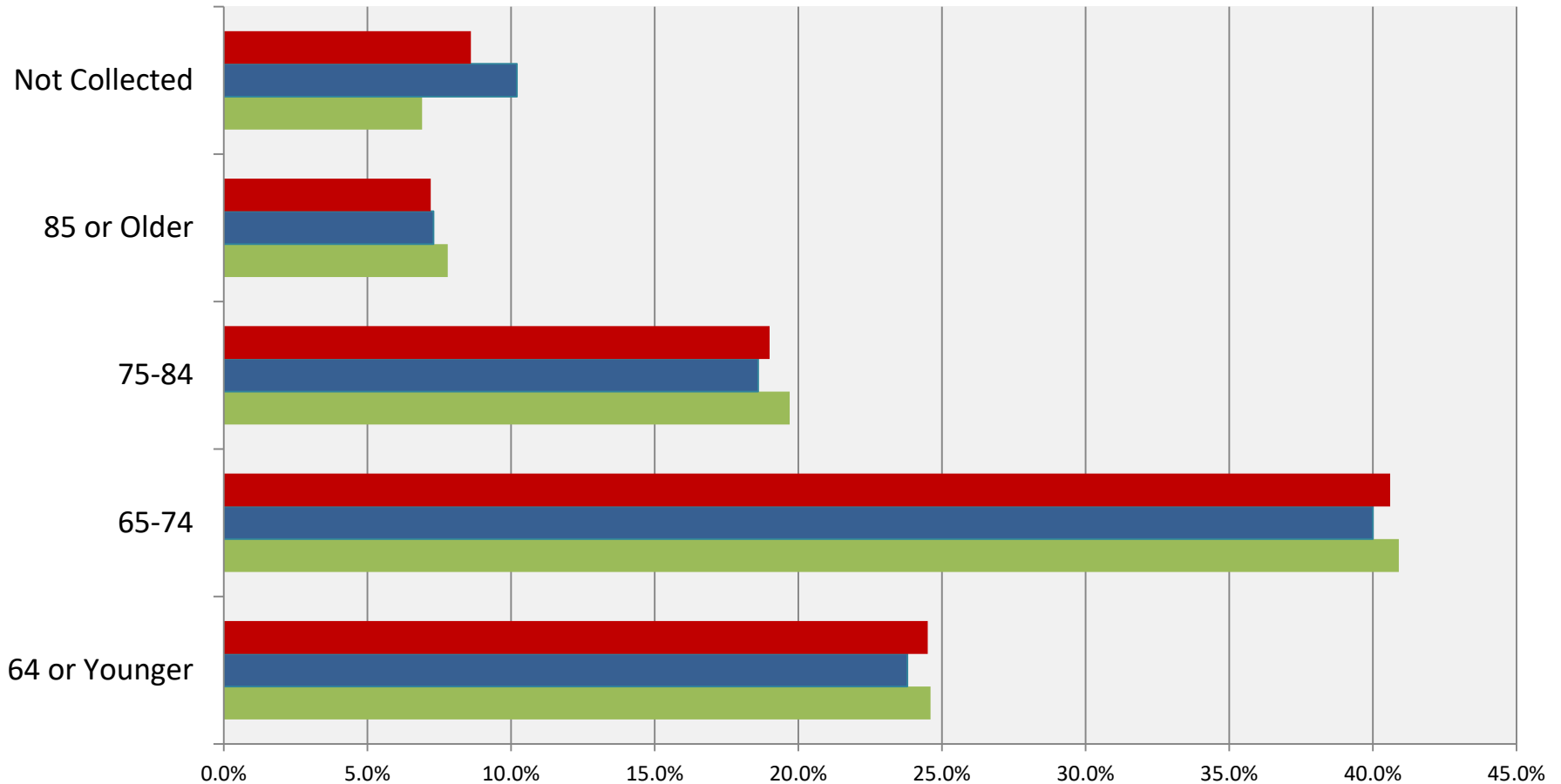
	Chinese	Other Asian	Asian Indian	Filipino	Korean	Vietnamese	Japanese	Guamanian or Chamorro	Other Pacific Islander	Native Hawaiian	Samoan
■ GY 2016 Distribution	0.5%	0.6%	0.3%	0.2%	0.2%	0.3%	0.1%	0.0%	0.0%	0.0%	0.0%
■ GY 2015 Distribution	0.5%	0.6%	0.3%	0.2%	0.2%	0.3%	0.1%	0.0%	0.1%	0.0%	0.0%
■ GY 2014 Distribution	0.7%	0.6%	0.3%	0.3%	0.3%	0.3%	0.1%	0.1%	0.1%	0.0%	0.0%

SHIP Client Contact Forms - Gender



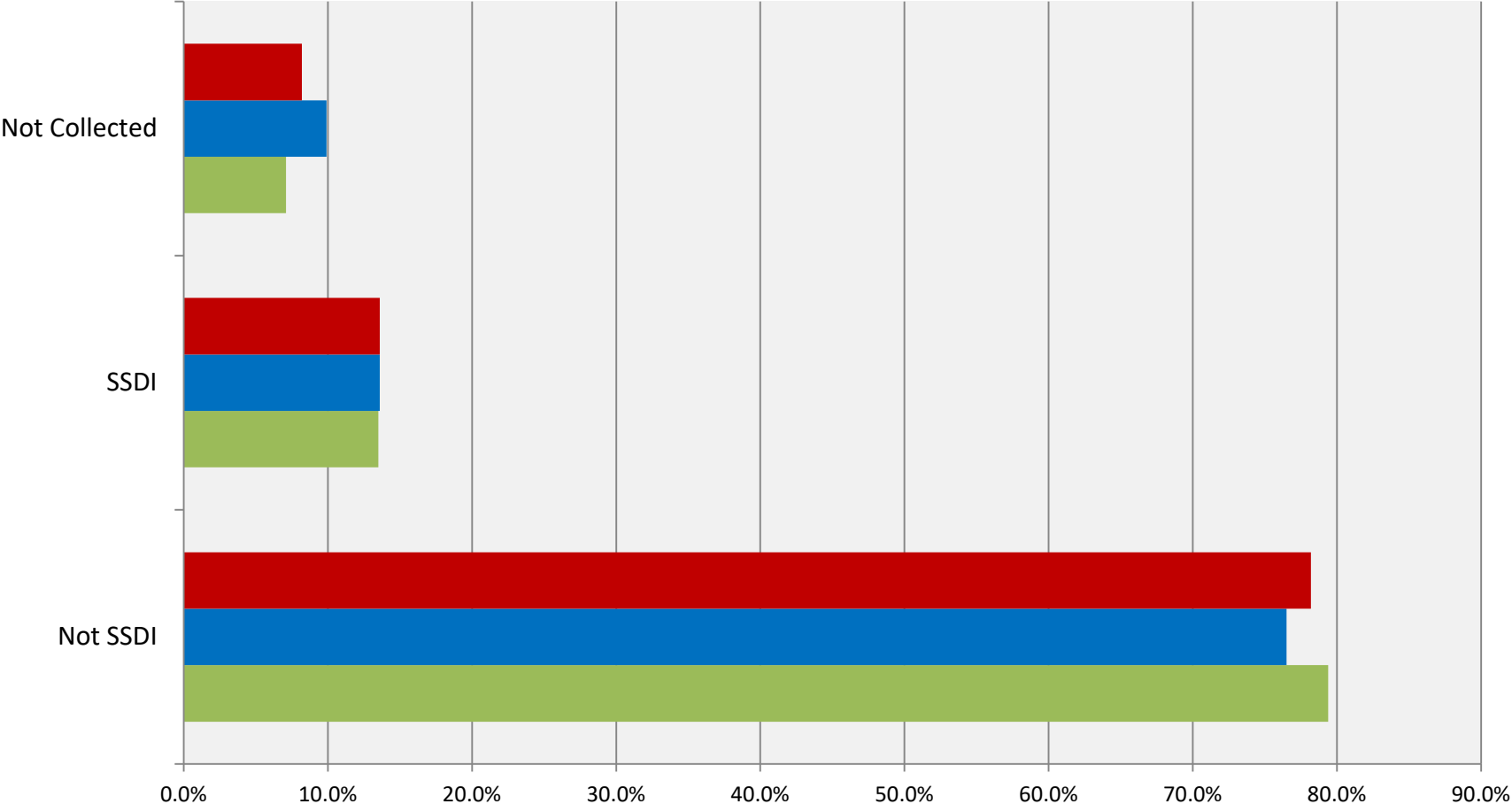
	Female	Male	Not Collected
■ GY 2016 Distribution	60.2%	35.8%	4.0%
■ GY 2015 Distribution	60.4%	35.4%	4.2%
■ GY 2014 Distribution	59.4%	34.3%	6.3%

SHIP Client Contact Forms - Age



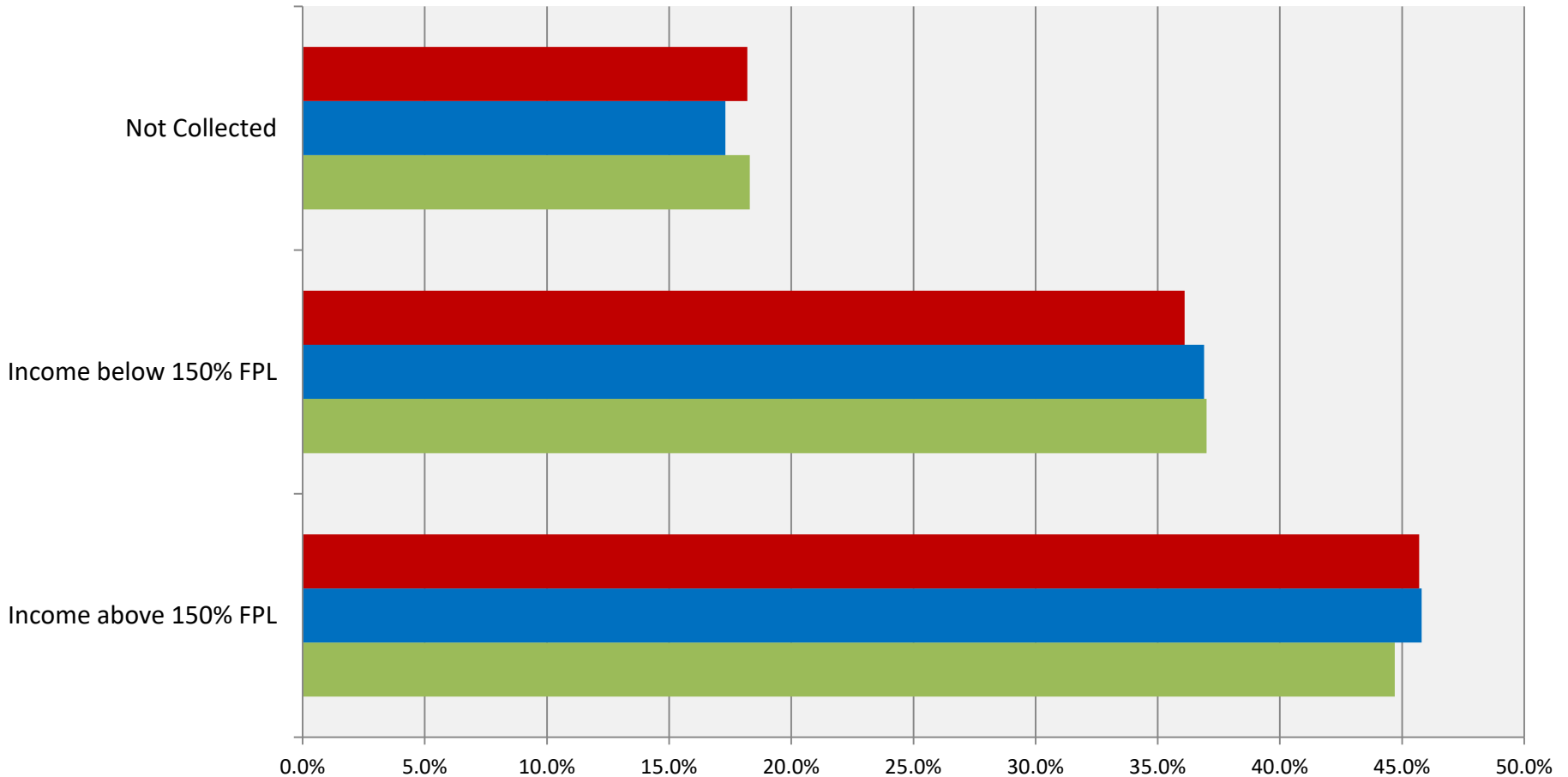
	64 or Younger	65-74	75-84	85 or Older	Not Collected
■ GY 2016 Distribution	24.5%	40.6%	19.0%	7.2%	8.6%
■ GY 2015 Distribution	23.8%	40.0%	18.6%	7.3%	10.2%
■ GY 2014 Distribution	24.6%	40.9%	19.7%	7.8%	6.9%

SHIP Client Contact Forms - Disability



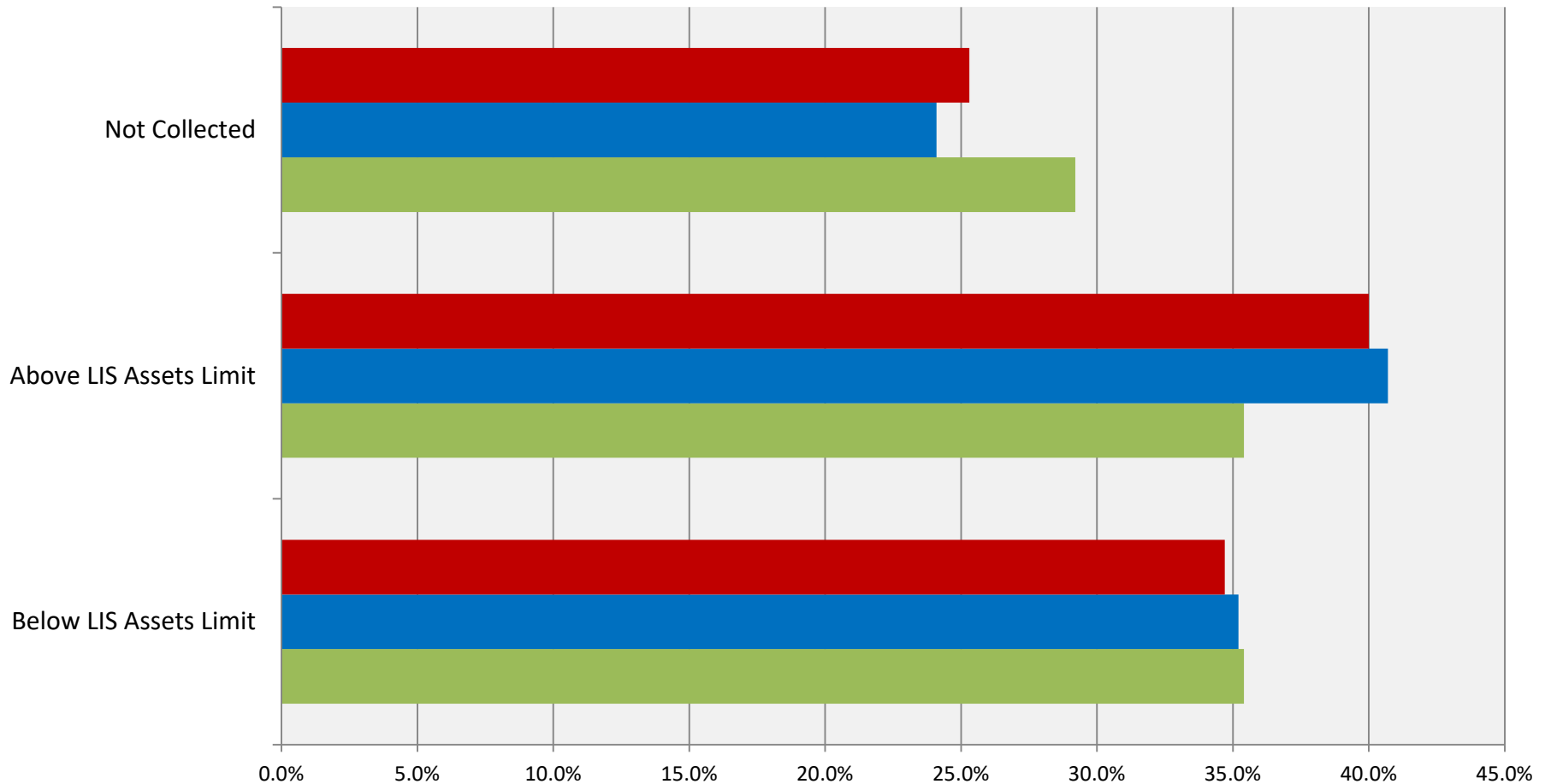
	Not SSDI	SSDI	Not Collected
GY 2016 Distribution	78.2%	13.6%	8.2%
GY 2015 Distribution	76.5%	13.6%	9.9%
GY 2014 Distribution	79.4%	13.5%	7.1%

SHIP Client Contact Forms - Income



	Income above 150% FPL	Income below 150% FPL	Not Collected
■ GY 2016 Distribution	45.7%	36.1%	18.2%
■ GY 2015 Distribution	45.8%	36.9%	17.3%
■ GY 2014 Distribution	44.7%	37.0%	18.3%

SHIP Client Contact Forms - Assets



	Below LIS Assets Limit	Above LIS Assets Limit	Not Collected
GY 2016 Distribution	34.7%	40.0%	25.3%
GY 2015 Distribution	35.2%	40.7%	24.1%
GY 2014 Distribution	35.4%	35.4%	29.2%



Resources

- ACL Target Population Grantees
 - National Hispanic Council on Aging (NHCOA)
 - Sage (Services and Advocacy for GLBT Elders)
 - Centers for Medicare Advocacy (CMA)
 - National Asian Pacific Centers on Aging (NAPCA)
 - Work products posted in SMP and SHIP TA Center Libraries
- CMS Office of Minority Health
 - Mapping
 - Chronic Care
 - State Office of Minority Health

CMS Office of Minority Health (OMH)

- Equity Plan for Improving Quality in Medicare

Mapping Medicare Disparities

Data Last Updated: September 30, 2016

The Mapping Medicare Disparities (MMD) Tool contains health outcome measures for disease prevalence, costs, and hospitalization for 18 specific chronic conditions, emergency department utilization, readmissions rates, mortality and preventable hospitalizations. The MMD Tool provides a user friendly way to explore and better understand disparities in chronic diseases, and allows users to: 1) visualize health outcome measures at a national, state, or county level; 2) explore health outcome measures by age, race and ethnicity, gender; 3) compare differences between two geographic locations (e.g., benchmark against the national average); and 4) compare differences between two racial and ethnic groups within the same geographic area.

Helpful links: [Quick Start Guide](#) | [FAQ's](#) | [MMD Tool Technical Documentation](#) | [Office of Minority Health MMD Tool homepage](#)

Year	2014
Geography	State/Territory
Measure	Prevalence
Adjustment	Unsmoothed Actual
Analysis	Base Measure
Condition	Diabetes
Sex	All
Age	All
Dual Eligible	Dual & Non-Dual
Race and Ethnicity	All
Comparison Race and Ethnicity	All

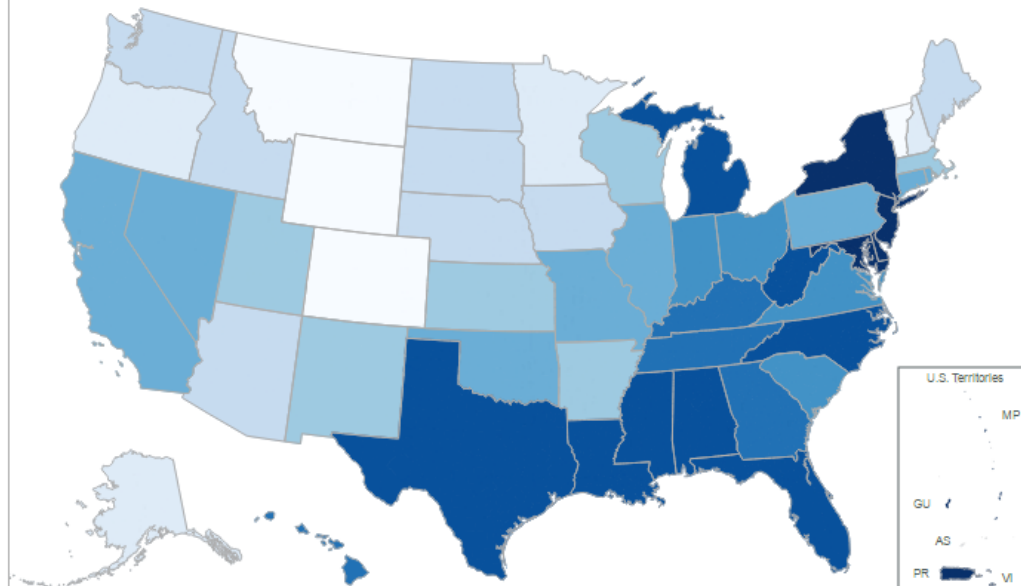
[Download Data](#)
[Download County Profile Data](#)
[Download Map](#)

Select a state/territory from the menu below to focus on it. To zoom in on a custom region, move your cursor over the region of interest and scroll your mouse wheel (scroll-up). To zoom back out, scroll-down. Chrome is recommended.

USA + Territories

2014
Texas (Statewide)
Prevalence: 29 % (based on 10,000+ beneficiaries)

Click on a state of interest to visualize data trends within that area, or a full state profile



CMS links to State OMH Offices

Direct Link: <https://minorityhealth.hhs.gov/omh/browse.aspx?lvl=2&lvlid=6>

OMH Home > About OMH > State Minority Health Contacts

State Minority Health Contacts

Use the map to find the minority health point of contact for your state or territory.

- About OMH
- History
- Leadership
- Regional Staff
- State Minority Health Contacts
- Offices of Minority Health at HHS
- Advisory Committee
- Committees and Working Groups
- News

Other states and/or territories:

- American Samoa
- Federated States of Micronesia
- Guam
- Marshall Islands
- Northern Mariana Islands
- Puerto Rico
- Republic of Palau
- Virgin Islands

Arkansas-State Minority Health Contact

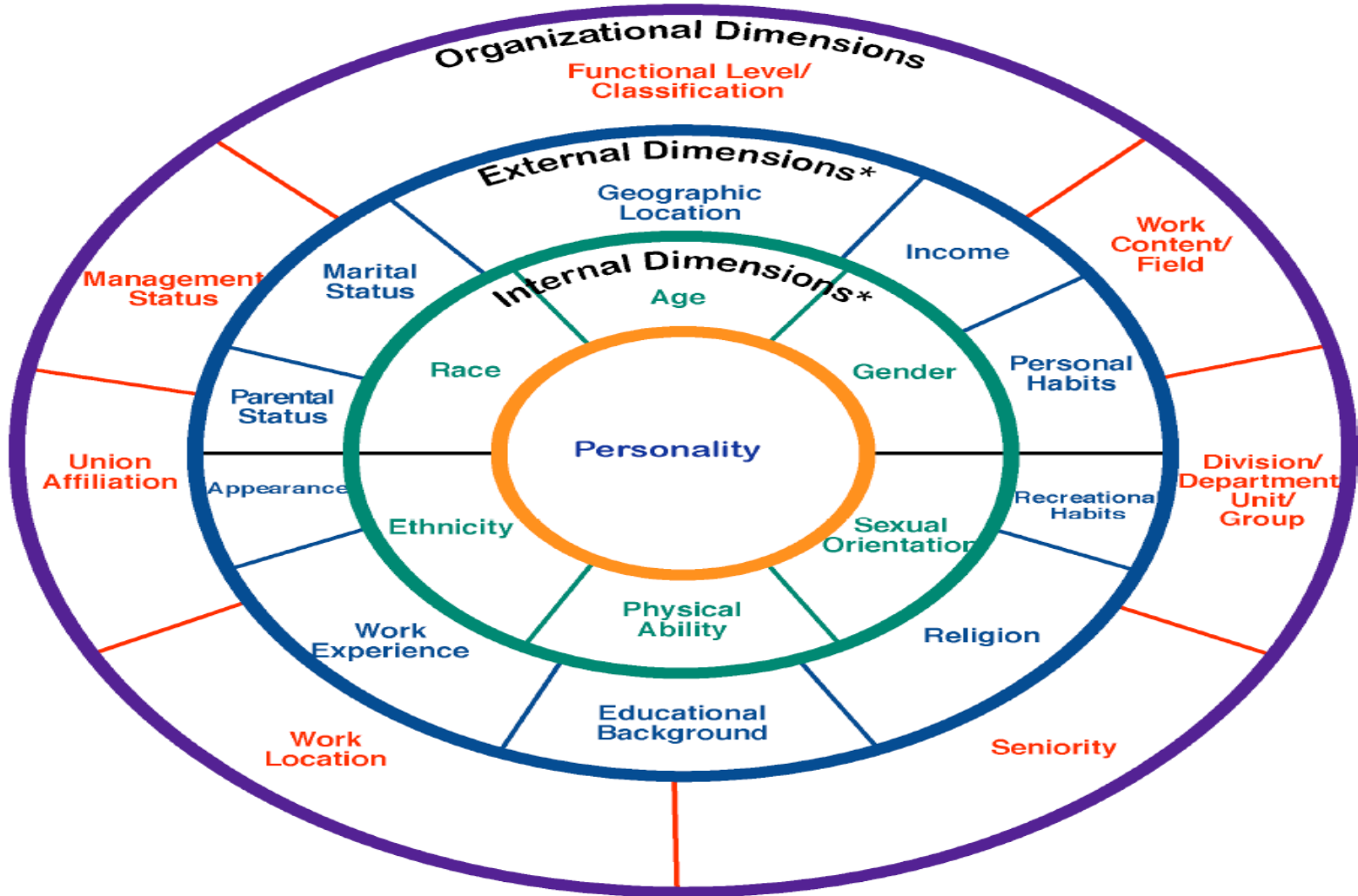
Arkansas

Michelle R. Smith, Ph.D, MPH, Director
Office of Minority Health and Health Disparities
Arkansas Department of Health
4815 West Markham Street, Slot 39
Little Rock, AR 72205
Phone: (501) 280-4192
Fax: (501) 671-1450
Email: Michelle.R.Smith@arkansas.gov
Website: <http://www.healthy.arkansas.gov/programsServices/minorityhealth/Pages/default.aspx>

ShaRhonda J. Love, MPH, Director
Arkansas Minority Health Commission
1501 S. Main Street
Little Rock, AR 72202
Phone: (501) 686-2720
Fax: (501) 686-2722
Email: ShaRhonda.Love@arkansas.gov
Website: <http://www.arminorityhealth.com/>

Diversity in Practice

Diversity Wheel



Diversity Wheel

- 3 spheres
 - Internal
 - External
 - Organizational
- Why are we doing this?
- Why is this important?

Activity

- Identify two areas (from each sphere) that you feel are important to you (2-3 min)
- Share with your small group at your table (20 min)
- Report back and share in the large group (10 mins)

Reflections/Debrief

- How did you feel about this activity?
- Were you uncomfortable sharing with your group?
- How does this information help you with your work?

