

## SMP Web Events

The SMP Resource Center hosts web events, such as training webinars, mentor calls, and small group tutorials, for an SMP network audience. Registration is required for most events. Descriptions of recurring SMP web events are provided below.

- **SMP Web Event Calendar:** The Center’s SMP Web Event Calendar provides details regarding each upcoming event, including registration information. The calendar is available in the “Events” tab of the [SMP Resource Library](#) and is emailed weekly to ACL’s [SMP listserv](#).
- **WebEx Software:** All web events are conducted using WebEx software. If you are new to WebEx, [click here](#). For help installing or upgrading the WebEx software, [click here](#).
- **Recordings and Handouts:** Typically, webinars are recorded, while other events (e.g. mentor calls and tutorials) are not. Archived recordings and handouts are available in the [SMP Resource Library](#). For help viewing SMP Resource Center recordings, [click here](#).

Event / Series	Description
<b>Getting Started with SMP Series</b>	<p>This four-part series of webinars is designed with new SMP staff and partners in mind. Events in this series include:</p> <ul style="list-style-type: none"> <li>• SMP Resource Center Orientation</li> <li>• Using the SMP Resource Library</li> <li>• <a href="#">VRPM</a> Orientation</li> <li>• Orienting and Training SMP Volunteers</li> </ul> <p>Tip: Search the library for keywords “getting started.”</p>
<b>SIRS Training Series</b>	<p>This five-part series provides training on how to enter and review data in <a href="#">SIRS</a>. Events in this series include:</p> <ul style="list-style-type: none"> <li>• Entering and Editing Your Own Data</li> <li>• Entering and Editing Team Members</li> <li>• Entering and Editing Data for Others</li> <li>• Reviewing Data</li> <li>• Managing Complex Interactions</li> </ul> <p>Tip: See the <a href="#">SIRS Training Matrix</a> and search the library for the keywords “SIRS training.”</p>
<b>OIG Report Training</b>	<p>A variety of events and related resources provide training to help SMPs complete an accurate <a href="#">OIG Report</a>.</p> <p>Tip: See the <a href="#">OIG Report Resource List</a> and search the library for keywords “OIG Report.”</p>
<b>Mentor Calls</b>	<p>Monthly mentor calls provide SMP project directors with an opportunity to network with each other. Mentor calls are typically held the second Tuesday of each month at 11:30 a.m. and 3:00 p.m. ET. Access instructions are emailed to SMP project directors. For more information, contact The Center at 1-877-808-2468.</p>

<p><b>Complex Interactions Training Series</b></p>	<p>This four-part series provides training on how to manage complex interactions and conduct a referral to the appropriate entity for further action. Topics include:</p> <ul style="list-style-type: none"> <li>• Chapter 1: Complex Interactions and the SMP Role</li> <li>• Chapter 2: Errors</li> <li>• Chapter 3: Referrals</li> <li>• Chapter 4: Case Studies</li> </ul> <p>Additional complex interactions events are also available, such as the annual SMP Unique ID Training event and the annual Can They Do That? Webinar.</p> <p>Tip: Search the library for keywords “complex interaction.”</p>
<p><b>VRPM Webinars</b></p>	<p><a href="#">VRPM</a> (Volunteer Risk and Program Management) webinars on a variety of topics are provided to help SMP programs implement ACL’s VRPM policies.</p> <p>Tip: Search the library for keywords “VRPM webinar.”</p>
<p><b>Social Media Webinars</b></p>	<p>Social media webinars on a variety of topics are available to help SMP programs use social media in their outreach efforts.</p> <p>Tip: Search the library for keywords “media webinar.”</p>
<p><b>Other SMP Events</b></p>	<p>Events for SMPs on additional topics are also available in the <a href="#">SMP Resource Library</a>.</p>