



LOCAL HELP FOR PEOPLE WITH MEDICARE

Advanced Medicare Training: A Closer Look 1A

AGENDA

Half-day Advanced Medicare training. Small group work.

Welcome, Introductions

Session One: Coordination of Benefits

15 minute Break

Session Two: Mike and Casey casework

Wrap-up

Advanced Medicare Training, 1A: NOW ½ DAY

This half-day session is intended for those who have already participated in Basic Medicare Training and is offered by the Medicare Rights Advocate and SMP Statewide Coordinator. This session includes additional information on several Medicare topics. Case studies are utilized to provide participants with experience in helping beneficiaries make appropriate choices. The Advanced trainings are designed to promote collegiality between seasoned and newer staff and volunteers, working together to enhance individual learning opportunities.