

THE DUDE REFLECTS ON MIPPA REPORTING

2016 SMP/SHIP Conference

Agenda

2

- ACL
 - What to report and how
- TFI
 - How to use NPR
 - Reading your reports
- NCOA
 - Using numbers to tell the story
 - Watching data trends
 - Closing the gap

2015 MIPPA Reporting Requirements – What changed?

3

- New Requirement:
 - Quarterly data reporting to ACL on client contacts and outreach events
 - Data should be reported using the SHIP NPR data system

National MIPPA Successes

4

	2009 (JUN-DEC)	2010 (JAN-DEC)	2011 (JAN-DEC)	2012* (JAN-SEPT)	2014 (JAN-DEC)	2015 (JAN-DEC)	Application Total	Value of Benefits
MSP	31,594	84,559	108,998	99,232	107,146	118,875	550,404	\$893 M
LIS	46,028	111,249	120,874	73,004	94,526	102,046	547,727	\$2 B
Total	77,622	195,808	229,872	172,236	201,672	220,921	1,098,131	\$2.9 B

MSP = Medicare Savings Program

LIS = Extra Help/Low-Income Subsidy

*Year 2013 Funding Gap

2015 MIPPA Reporting Requirements – Why the change?

5

- We need to consistently report and share the work being done with MIPPA nationally.
- Reporting is necessary to:
 - Illustrate quantitatively how we are doing
 - “Tell the story” of the great work being done
 - Hold each other accountable
 - If it’s not reported it didn’t happen and doesn’t count

2015 MIPPA Reporting Requirements – What is the reporting requirement?

6

- Narrative progress reports
 - Due semi-annually
 - Sept 30 to March 31 – due April 30th
 - April 1 to Sept 29 – due October 31st
 - Must report how you are doing on your goals, outcomes, key objectives and other major tasks or actions established in your state plan.
 - May use ACL's template:
http://www.acl.gov/Funding_Opportunities/Grantee_Info/docs/PPR-Instructions_ACL_OMB.pdf
 - Submit by email to:
 - MIPPA.Grants@acl.hhs.gov and
 - Your ACL Project Officer (Identified in your NOA)

2015 MIPPA Reporting Requirements – What is the reporting requirement?

7

- Data
 - Submitted Quarterly:
 - Sept 30 to Dec 31– due January 31st
 - Jan 1 to March 31 – due April 30th
 - April 1 to June 30 – due July 31st
 - July 1 to Sept 29 – due October 31st
 - Must include:
 - Number of LIS and MSP applications assisted with **and**
 - Number of Outreach events completed

2015 MIPPA Reporting Requirements – What are the expectations?

8

- Grantees that have access to the SHIP National Performance Reporting (NPR) tool should use NPR for MIPPA reporting.
- Grantees that do not have SHIP NPR system access must work with their ACL Project Officer to ensure the required data is submitted accurately and on time.
 - Contact your ACL Project Officer if you do not have access to NPR.

SHIP NPR Data Entry for 2015 MIPPA

9

- MIPPA data entry into SHIP NPR is changed very little for MIPPA 2015. SHIP NPR continues to be used to collect your client contact and outreach events.
- Changes:
 - Special Use Fields (SUF) are still used to tag your MIPPA activity but you can use SUF 1, 2, **or** 3 to tag your MIPPA activity.
 - Part D outreach is no longer required and should not be reported.
 - Rural outreach is no longer required but should still be recorded.

SHIP NPR Data Entry— What are we counting? Client Contacts

10

- Individual Client Contacts – Application Assistance with:
 - Medicare Part D Extra Help/Low-Income Subsidy (LIS)
 - Medicare Savings Programs (MSP)
 - Medicaid
 - Defined in the NPR User Guide Client Contact Form updated March 2016, page 2-19 (LIS) & 2-22 (MSP)

What else counts as Application Assistance?

11

- These actions count as application assistance too:
 - Redeeming, Redetermination and Recertification paperwork for LIS and/or MSP
 - Current MSP applicant wishing to increase benefit level (ex. QI person submitting for QMB)
 - SSA leads data from LIS applications submitted as MSP applications **IF** your state has an agreement with the state Medicaid office to complete and submit the application

What does NOT count as application assistance?

12

- These actions do not count as application assistance
 - Screening for LIS and/or MSP
 - Mailing incomplete paper applications to beneficiaries
 - SSA leads data from LIS applications submitted as MSP applications
 - Submitting an application for MSP and counting applicant as deemed eligible for LIS (even though this may happen, there is no “direct hand” in submitting the LIS application)

2015 MIPPA Reporting Requirements – What are we counting? Outreach

13

- All Outreach Events must include information on LIS, MSP, *or* Medicare Preventive Services.
- Outreach activities are defined in the NPR User Manual updated March, 2016, page 3-9.

2015 MIPPA Reporting Requirements – What are we counting? Outreach

14

- All Outreach Events must include information on LIS, MSP, *or* Medicare Preventive Services
- Enrollment Event is defined in the NPR User Manual updated March, 2016, page 3-10.



NAVIGATING THE WATERS OF MIPPA REPORTING AND DATA QUALITY

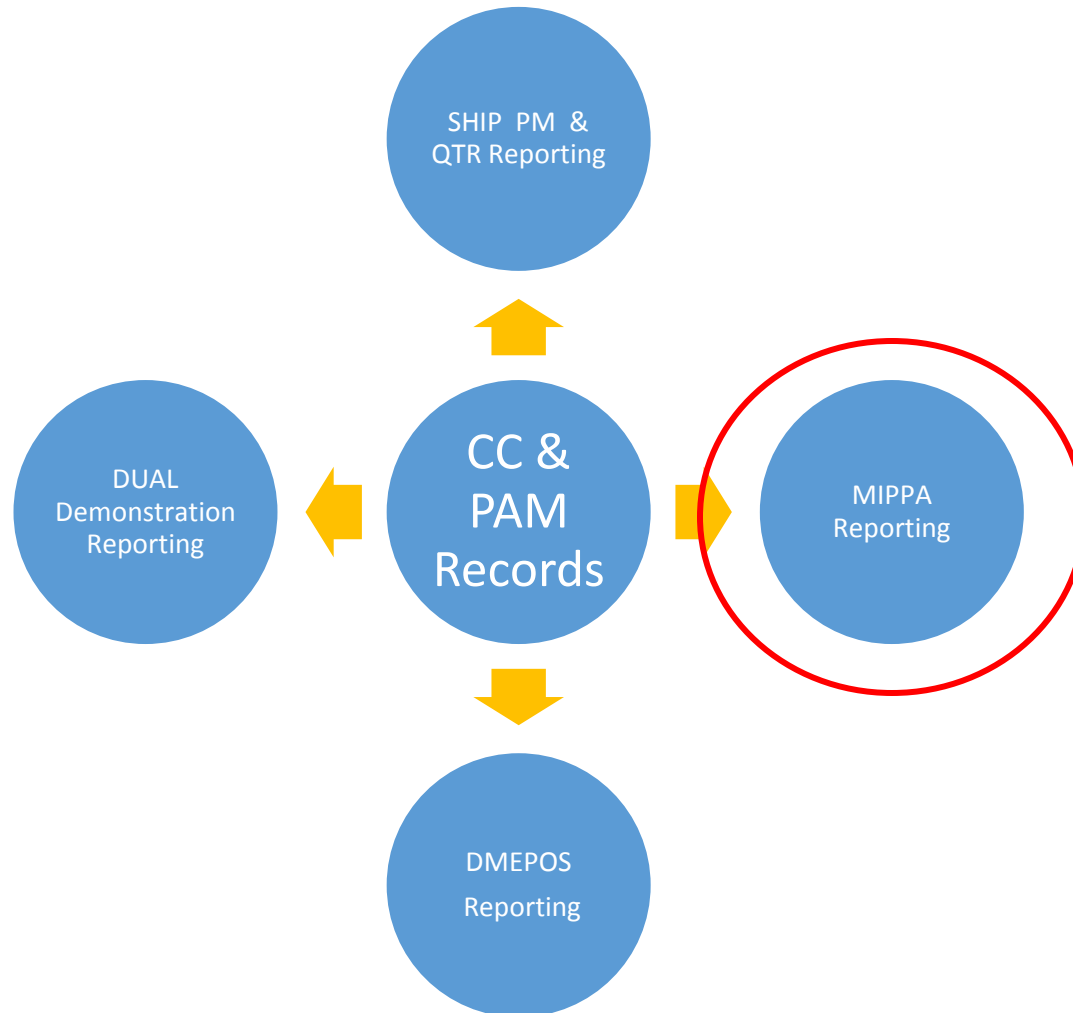
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Outline

- What MIPPA data does ACL collect ?
- What MIPPA data does ACL report back to SHIPs ?
- Lessons learned to ensure data quality and integrity

What does ACL collect ?



Client Contact Data Used in MIPPA Reporting

Part D Low Income Subsidy (LIS/Extra Help):

- ☐ 11-Eligibility/Screening
- ☐ 12-Benefit Explanation
- ★ ☐ 13-Application Assistance
- ☐ 14-Claims/Billing
- ☐ 15-Appeals/Grievances

and

Medicaid:

- ☐ 46-Medicare Savings Programs (MSP) Screening (QMB, SLMB, QI)
- ★ ☐ 47-MSP Application Assistance
- ☐ 48-Medicaid (SSI, Nursing Home, MEPS, Elderly Waiver) Screening
- ★ ☐ 49-Medicaid Application Assistance
- ☐ 50-Medicaid/QMB Claims
- ☐ 51-Fraud and Abuse

Oftentimes, the critical missing piece.....

and

ACL Special Use Fields

★ MIPPA CLIENT 1 2 3:

PAM Event Data Used in MIPPA Reporting

* Topic Focus (Check All That Apply)

- ☐ 1-Medicare Parts A and B
- ☐ 2-Plan Issues - Non-Renewal, Termination, Employer-COBRA
- ☐ 3-Long-Term Care
- ☐ 4-Medigap - Medicare Supplements
- ☐ 5-Medicare Fraud and Abuse
- ★ ☒ 6-Medicare Prescription Drug Coverage - PDP / MA-PD
- ★ ☒ 7-Other Prescription Drug Coverage - Assistance
- ☐ 8-Medicare Advantage
- ★ ☒ 9-QMB - SLMB - QI
- ☐ 10-Other Medicaid
- ☐ 11-General SHIP Program Information
- ★ ☒ 12-Medicare Preventive Services
- ★ ☒ 13-Low-Income Assistance
- ☐ 15-Volunteer Recruitment
- ☐ 16-Partnership Recruitment
- ☐ 17-Other Topics

Specify Other:

* Target Audience (Check All That Apply)

- ☐ 1-Medicare Pre-Enrollees - Age 45-64
- ☐ 2-Medicare Beneficiaries
- ☐ 3-Family Members - Caregivers of Medicare Beneficiaries
- ★ ☒ 4-Low-Income
- ☐ 5-Hispanic, Latino, or Spanish Origin
- ☐ 6-White, Non-Hispanic
- ☐ 7-Black or African-American
- ☐ 8-American Indian or Alaska Native
- ☐ 9-Asian Indian
- ☐ 10-Chinese
- ☐ 11-Filipino
- ☐ 12-Japanese
- ☐ 13-Korean
- ☐ 14-Vietnamese
- ☐ 15-Native Hawaiian
- ☐ 16-Guamanian or Chamorro
- ☐ 17-Samoan
- ☐ 18-Other Asian

and

ACL Special Use Fields

★ MIPPA CLIENT 1 2 3:


What does ACL report back to SHIPs ?

Quarterly reports provide:

National quarterly trends

State quarterly trends

Comparative data to similar periods in the past year, colored coded for easy review

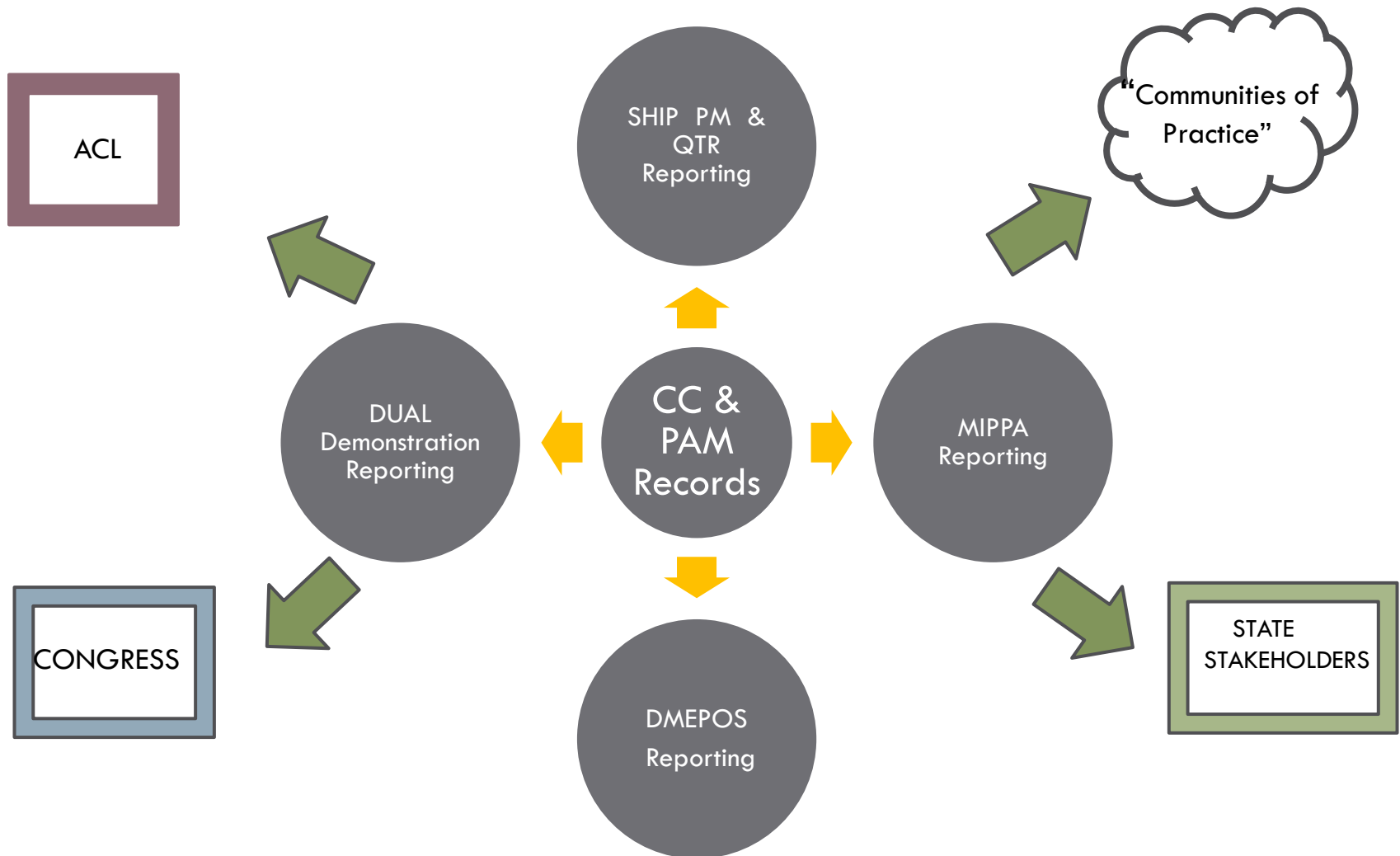
		CC MIPPA Totals by Quarter, State & Type of Activity																	
(October 1, 2015 - March 31, 2016) This (Current) Year Reporting Period																	Run Date May 16, 2016		
Fips Code	US & State Totals	SUB-GROUPS OF CC			Oct - Dec 2015 Totals	SUB-GROUPS OF CC			Jan - Mar 2016 Totals	SUB-GROUPS OF CC			Apr - Jun 2016 Totals	SUB-GROUPS OF CC			Jul - Sept 2016 Totals	Oct 2015 - Sept 2016 Total	
		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP			
US Totals		18235	18898	9827	46960	9217	18144	10743	38104	0	0	0	0	0	0	0	85064		
		861	487	686	2034	302	392	1862	2556	0	0	0	0	0	0	0	4590		
(October 1, 2014 - September 30, 2015) Last Year Reporting Period																	Run Date November 18, 2015		
Fips Code	US & State Totals	SUB-GROUPS OF CC			Oct - Dec 2014 Totals	SUB-GROUPS OF CC			Jan - Mar 2015 Totals	SUB-GROUPS OF CC			Apr - Jun 2015 Totals	SUB-GROUPS OF CC			Jul - Sept 2015 Totals	Oct 2014 - Sept 2015 Total	
		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP		LIS	MSP	LIS + MSP			
US Totals		9795	8974	6922	25691	7883	10223	7378	25484	6897	11242	8922	27061	6496	10264	7791	102787		
		67	47	8	122	45	56	5	106	43	37	2	82	0	0	1	311		

Another report that some SHIPs have found helpful, that you may request....

This report profiles “possible” under-reporting of MIPPA activities by county, agency and other geographic units of analyses

[illegible]

MIPPA reports may be of interest to multiple SHIP stakeholders document your activities fully and carefully



Lessons learned to ensure MIPPA data completeness, quality and integrity

- Emphasize with SHIP staff that MIPPA reporting is NOT complete until it is carried to the very last fields (e.g. SUF fields) on the CC and PAM forms
- States using third party vendors, or a homegrown system, for MIPPA reporting, may not even display the MIPPA SUF fields in their system – the consequences of this can be disastrous.
- Tools exist at the SHIP-NPR Help Desk to help your SHIP report its MIPPA data fully and accurately --- MIPPA reporting rules, data completeness reports, and one-on-one phone conferences

Questions?



**Call us with any questions you have
about navigating MIPPA reporting
or other issues.....**

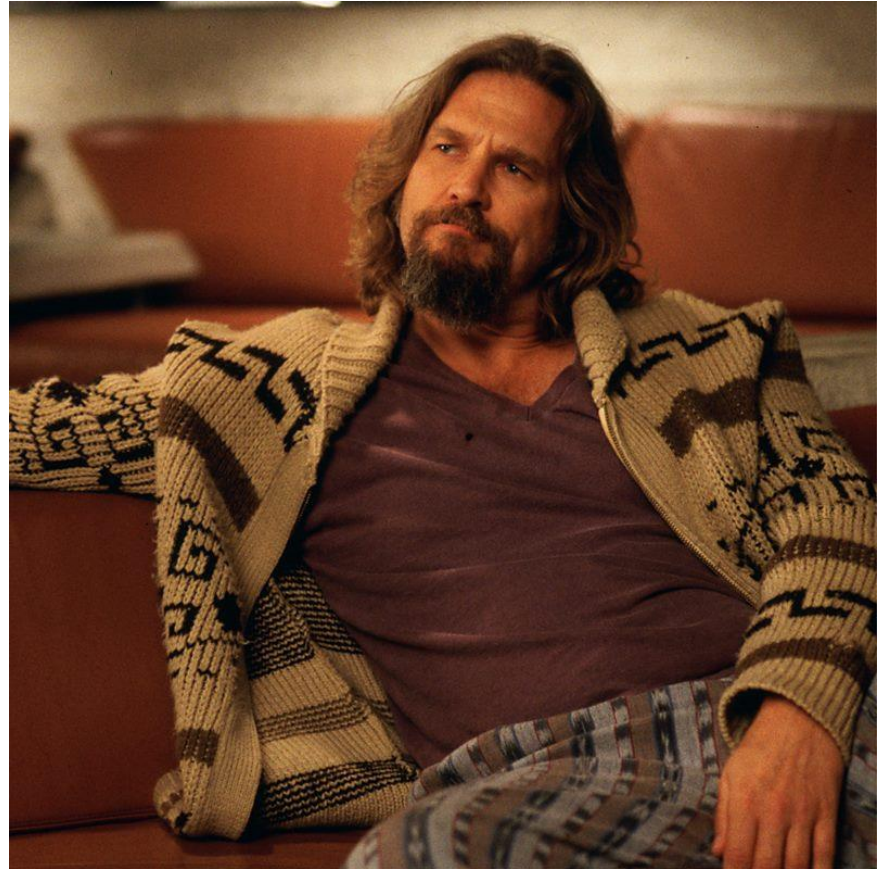
Technical Frontiers, Inc. Ship NPR
Helpdesk

Shipnprhelp@technicalfrontiers.com

1-800-253-7154, ext. 1.

August 3, 2016

“The Dude” Reflects on MIPPA Reporting



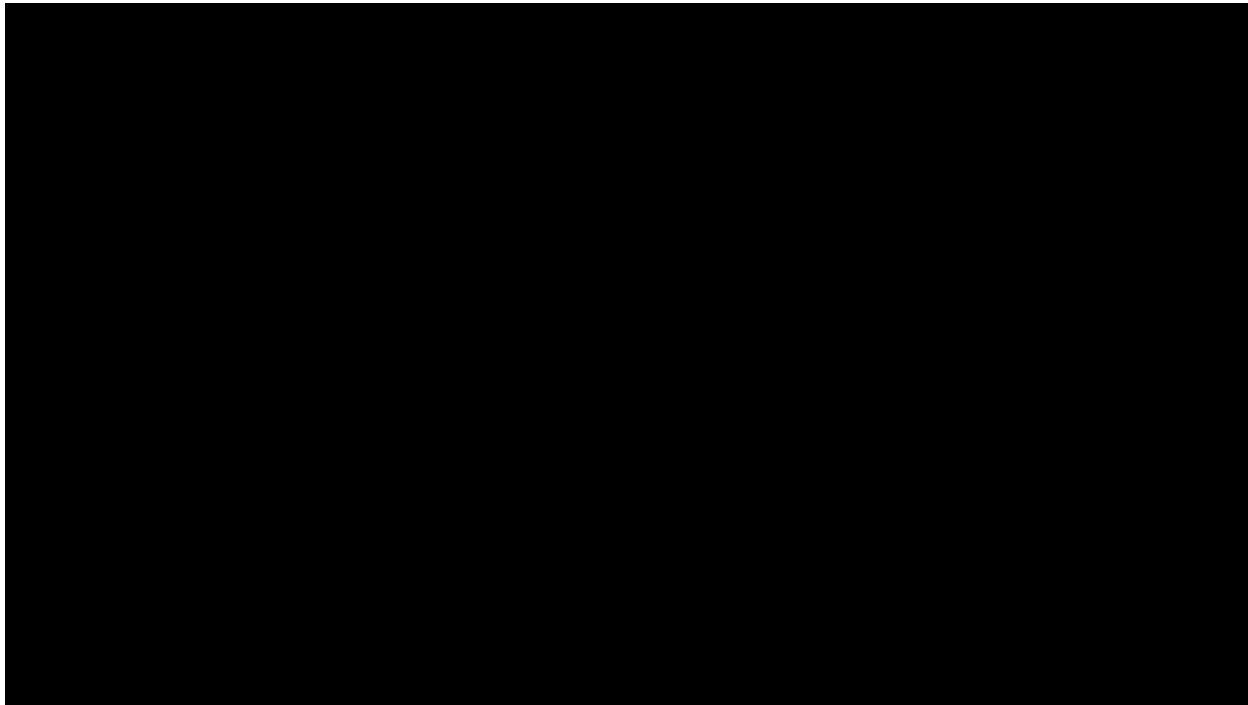
National Council on Aging

Improving the lives of 10 million older adults by 2020

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Reporting Can Be Complicated...

There are “a lotta ins, a lotta outs, and a lotta what-have-yous” with MIPPA reporting...



How Data Can Help You

- **Frame the problem in a broader context**

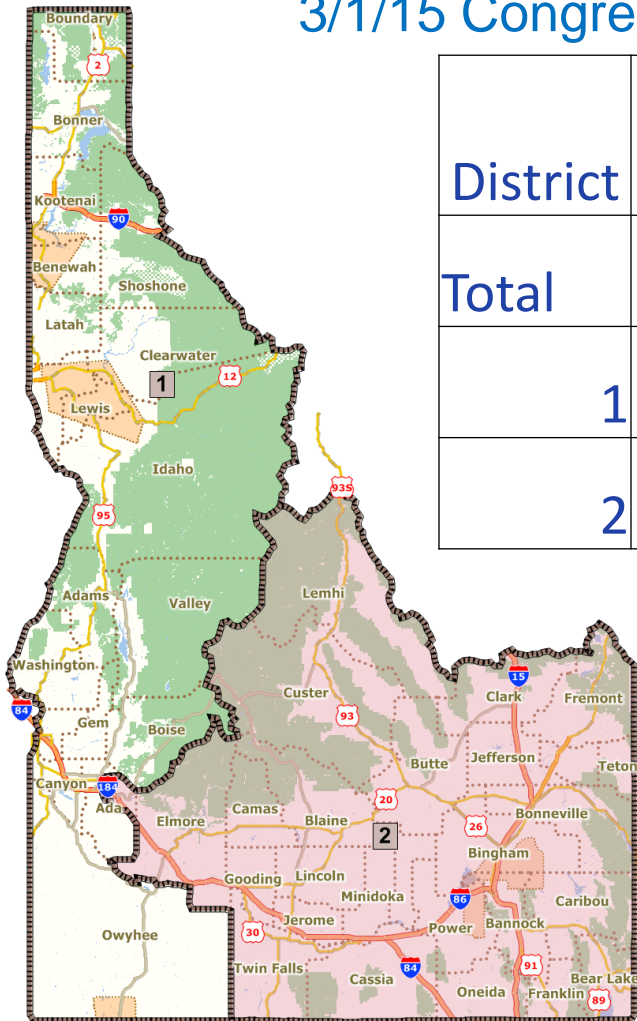
Provide statistics on how this problem affects the greater community:

- How many benefit?
- What are the enrollment trends?
- How many are missing out on benefits?
- How many show up at your office facing hunger/debt/foreclosure?

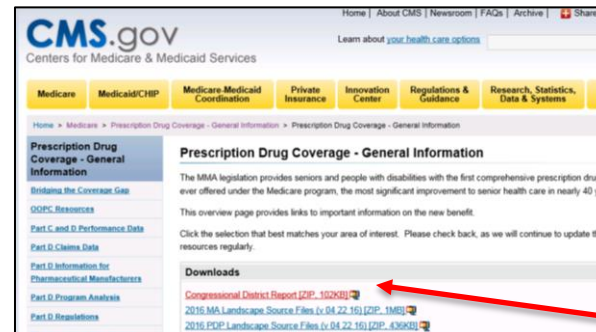


How many benefit in Idaho?

3/1/15 Congressional District Report - LIS and Dual Enrollment



District	MSP and SSI Recipients	Full Duals	LIS Recipients	Total
Total	16,467	25,070	7,967	49,504
1	8,953	13,049	4,350	26,352
2	7,514	12,021	3,617	23,152



Source: <https://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovGenIn/index.html>

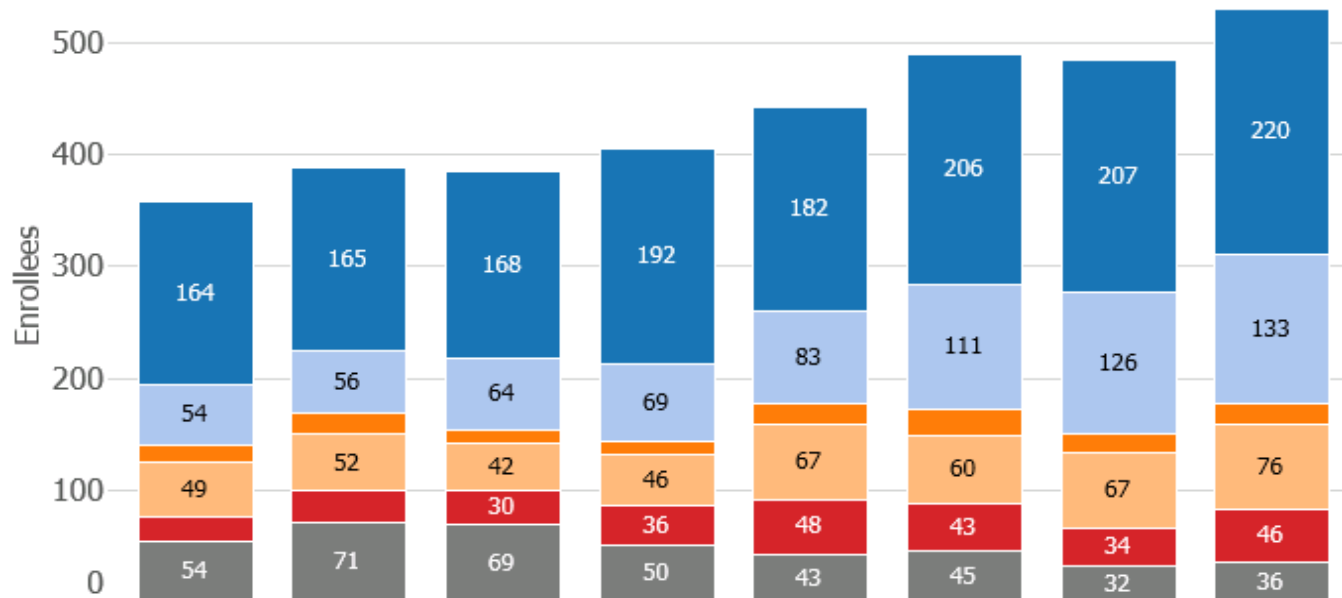
Medicare-Medicaid Dual Eligible Enrollment by County, 2007-2014

State

County

Dual Category

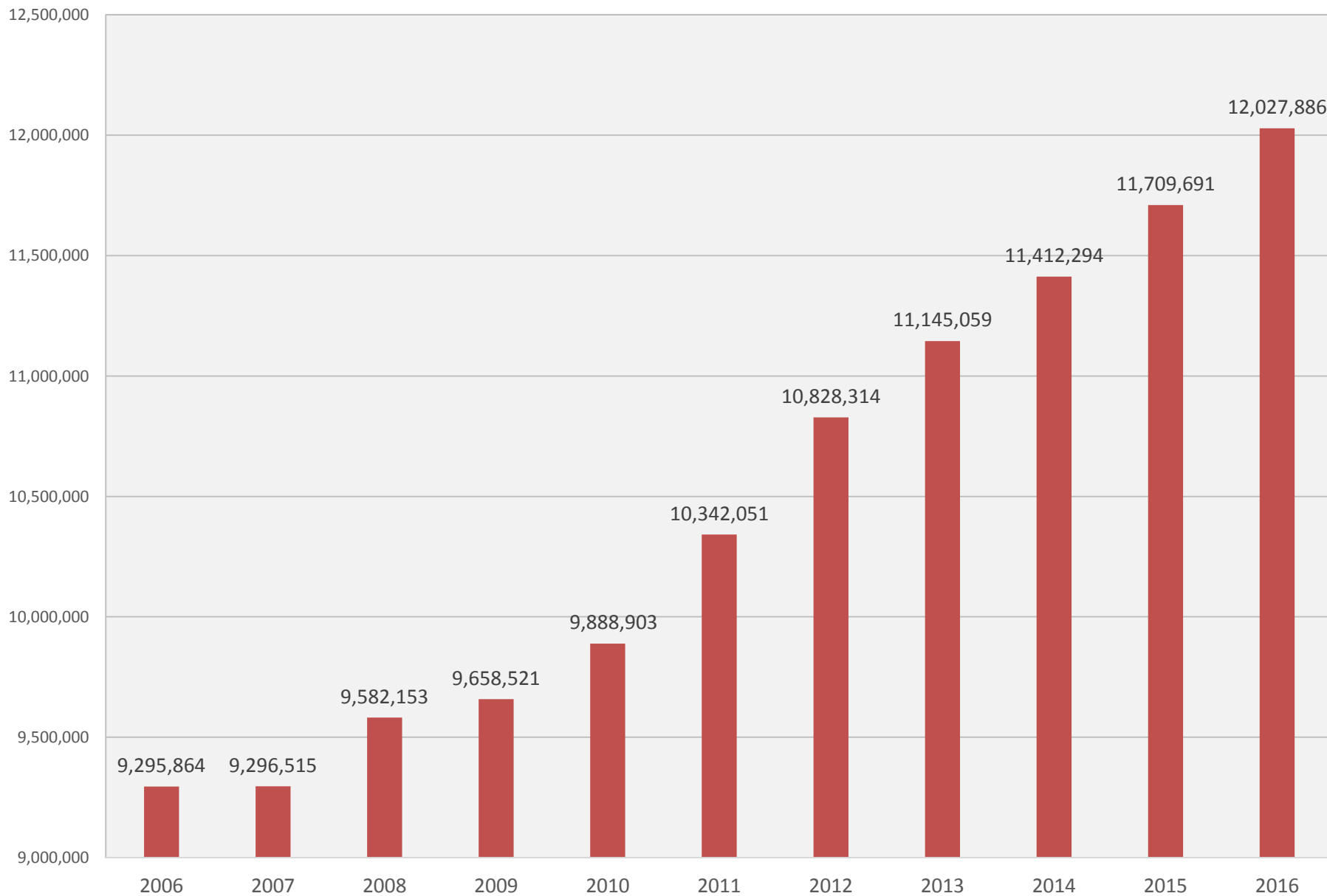
- QMB+
- QMB-only
- SLMB+
- SLMB-only
- QI
- Other



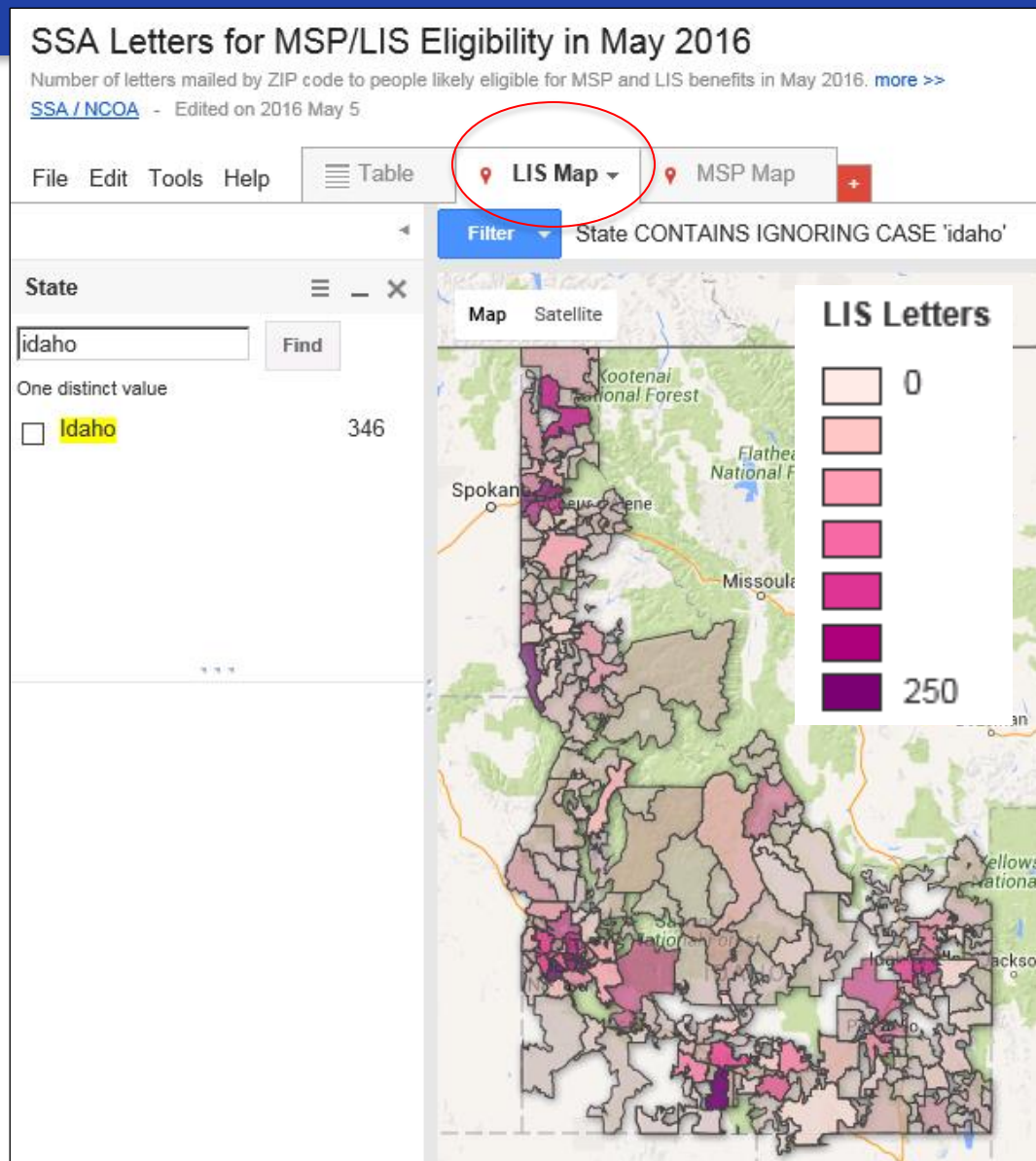
MSP	Dual Category	2007	2008	2009	2010	2011	2012	2013	2014
Medicare Savings Programs	QMB+	164	165	168	192	182	206	207	220
	QMB-only	54	56	64	69	83	111	126	133
	SLMB+	15	17	12	12	19	25	18	19
	SLMB-only	49	52	42	46	67	60	67	76
	QI	22	28	30	36	48	43	34	46
	Total	304	318	316	355	399	445	452	494
	Other	54	71	69	50	43	45	32	36
	Total	54	71	69	50	43	45	32	36
Total		358	389	385	405	442	490	484	530

Source: <https://www.ncoa.org/economic-security/benefits/visualizations/medicare-savings-program-visualization/>

Total LIS Enrollment 2006-2016



How many are missing out on LIS in Idaho?

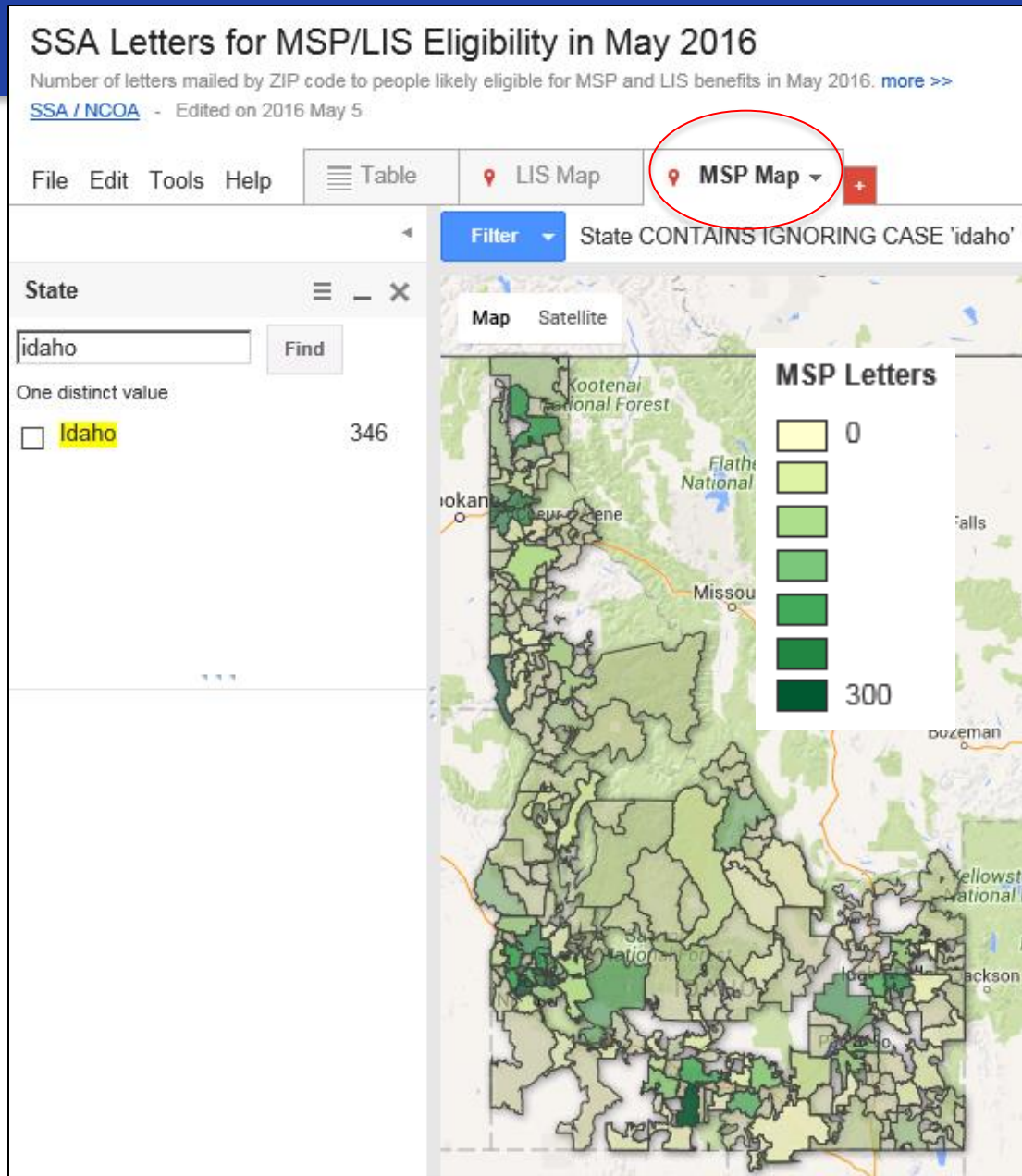


- SSA letters to likely eligible LIS
 - Limitation: doesn't consider assets or other sources of income
- Filter by state (county, zip, etc.)
- Identify "hot spots"
- .xls spreadsheet posted in Crossroads

Source:

<https://www.ncoa.org/economic-security/benefits/visualizations/lis-msp-potential-eligibles/>

How many are missing out on MSP in Idaho?



- SSA letters to likely eligible MSP
 - Limitation: doesn't consider assets or other sources of income
- Filter by state (county, zip, etc.)
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Source:

<https://www.ncoa.org/economic-security/benefits/visualizations/lis-msp-potential-eligibles/>

How Data Can Help You

- **Educating policymakers**

- Why current funding to your programs/public benefits is vital to helping underserved groups

Benefits applications submitted by grantees & their value

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Sample Report Data

	Jun 2009 - Jun 2010	Jul 2010 - Jun 2011	Jul 2011- Sept 2012	Oct 2013 - Sept 2014	Oct 2014- Sept 2015	Oct 2015 - Dec 2015	MIPPA VI Annual Estimate (Oct-Dec 2015 * 4). Possibly inflated
	MIPPA I to NCOA	MIPPA II to NCOA	MIPPA III to NCOA (15 months)	MIPPA IV to NCOA	MIPPA V Year- End Narrative	MIPPA VI, QI via NPR	
MSP	2,737	3,627	2,128	3,980	3,690		
LIS	4,523	3,176	2,996	1,442	2,231		
Subtotal	7,260	6,803	5,124	5,422	5,921	2,214	8,856
MSP	442	805	1,934	1,347	463		
LIS	1,107	1,094	1,431	823	241		
Subtotal	1,549	1,899	3,365	2,170	704	384	1,536

How Data Can Help You

■ Identify areas of need in your community

- Also special accommodations that may be required for your outreach (e.g., translation, disability access, technology considerations)
- What community partners might help with these accommodations? (cultural groups, affinity organizations)

■ Supplement success stories

- Have you played a role in helping more vulnerable Medicare beneficiaries access benefits?

Contact Us

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