

Innovations in Alaska

SHIP/SMP Conference, 2016

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Alaska's **M**edicare Information Office



2 topics

- MIPPA/SHIP/SMP outreach to rural communities via Food Boxes 1/quarter
- distance delivery of counselor training

MIPPA/SHIP/SMP outreach to rural communities via Food Boxes

- Monthly partnership with Alaska Food Bank
- Commodities Supplemental Food Program (CSFP) feeds 600,000 nationwide
- Serves 1,894 Alaskans
- Food boxes are barged or flown to Southcentral and Southeast Alaska community elders
- 26 agencies
- Collaboration with Lynden Transport and Alaska Airlines and local air taxis, all in-kind



JUST HOW BIG IS ALASKA?



Map of distribution sites



Alaska Food Bank – LIS in the BOX



Boxes go to: Chugiak, Homer, Kodiak Island, Nikiski, Ninilchik, Talkeetna, Wasilla, Willow and many other rural and remote sites



distance delivery of counselor training

How to train people you never meet?

WEBINAR, WEBEX, Skype, Facetime,
Videoconference, Telephone

14 webinars based on NTP modules PLUS

- Medicare & Tax-Favored Accounts, HRA, HSA, MSA, What the Hey?
- Medicare Beneficiaries with Higher Incomes – IRMAA need help with this one!

Pathway to Certification

- Webinars
 - 50 minutes
 - 10-15 minutes with breaks for questions
 - Follow up quiz 10-30 questions with immediate feedback
- Pathway to Certificate
 - Initial certification
 - Re-certification
 - Master Certification